



National Taxpayers Association
pesa zetu, haki yetu

STRENGTHENING CITIZEN DIALOGUE IN HEALTHCARE

A community Scorecard
for Nairobi City County

MWIKI HEALTH CENTRE

Sub-County: Kasarani



Services Offered:

Outpatient	Monday – Friday: 8:00 am to 5:00pm
Laboratory	Monday – Friday: 8:00 am to 5:00pm
Maternity	Active 24/7
Ambulance	Not Available
Referral Communication System	Adequate
SHA Accreditation	Yes

1. Policy standards Accountability and Transparency

Annual budget guided by County guidelines	Yes
Service Charter is available to the public	Yes
Insurance services displayed to the public	Yes
Regular internal/external audits are done	No
Financial sources are made public, utilized based on community priorities	No
Citizen information for social auditing is available	No
Citizen participation in priority areas is held	Yes
Funds are spent transparently and accountably in priority areas with community input	No
Electronic medical record systems	No
Workflow Statistical reports	Yes
Electronic health information systems	Yes

2. Supplies

Sufficient generic, branded drugs & buffer stock	Yes
Sufficient drugs and supplies	No
Monthly reports on drug use are generated for management and planning	Yes
Enough non-pharmaceutical medical supplies	No
FIFO & FEFO system is used	YES
Monthly reports on non-pharmaceutical and pharmaceutical supplies	YES
Sufficient basic office supplies e.g, writing materials	NO

3. Health Facilities Management Committee

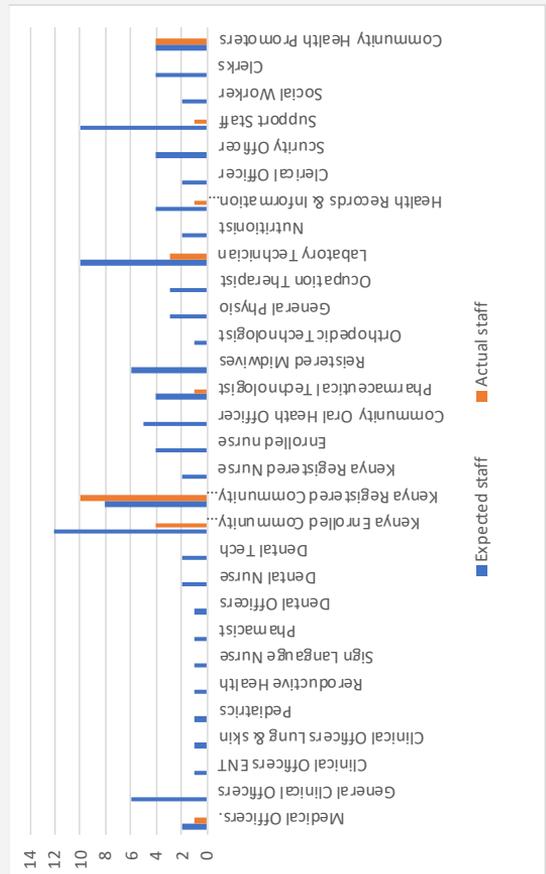
It is representative (gender, youth, and PWD)	Yes
Actively involved in the running and planning	No
Trained/Skilled to carry out its mandate	No
Open and operate an approved bank account	Yes

Maintain a permanent record of its deliberations	Yes
Takes action on the concerns of the community	No
Supervise and control of funds allocated	No
Prepare and submit financial and performance reports as prescribed	Yes

4. Facilities/Machines and Equipment

Item	Status
Incinerator	Not available
Maternity Ward	Functional
Minor surgery room	Functional
Laboratory	Functional
Pharmacy	Functional
Staff Houses	Non-existent
Kitchen and Store	Functional
Power/Electricity Backup	Not available
Safe, Clean water	Functional
Microscope	Functional and utilized
Baby weighing scale	Functional and utilized
Disability friendly infrastructure (Ramps, washrooms, wheelchairs)	Washrooms, not PWD friendly

5. Facility Staffing



DANDORA 2 HEALTH CENTRE

Sub-County: Embakasi North Year Established:



Services Offered:

Outpatient	Monday - Friday 8:00 am to 5:00pm
Laboratory	Monday – Friday: 8:00 am to 5:00pm
Maternity	Active 24/7
Ambulance	Not Available
Referral Communication System	Adequate
SHA Accreditation	Yes

1. Policy standards Accountability and Transparency

Annual budget guided by County guidelines	No
Service Charter is available to the public	Yes
Insurance services displayed to the public	Yes
Regular internal/external audits are done	No
Financial sources are made public, utilized based on community priorities	No
Citizen information for social auditing is available	No
Citizen participation in priority areas is held	Yes
Funds are spent transparently and accountably in priority areas with community input	No
Electronic medical record systems	No
Workflow Statistical reports	Yes
Electronic health information systems	Yes

2. Supplies

Sufficient generic, branded drugs & buffer stock	Yes
Sufficient drugs and supplies	No
Monthly reports on drug use are generated for management and planning	Yes
Enough non-pharmaceutical medical supplies	No
FIFO & FEFO system is used	Yes
Monthly reports on non-pharmaceutical and pharmaceutical supplies	Yes
Sufficient basic office supplies e.g, writing materials	No

3. Health Facilities Management Committee

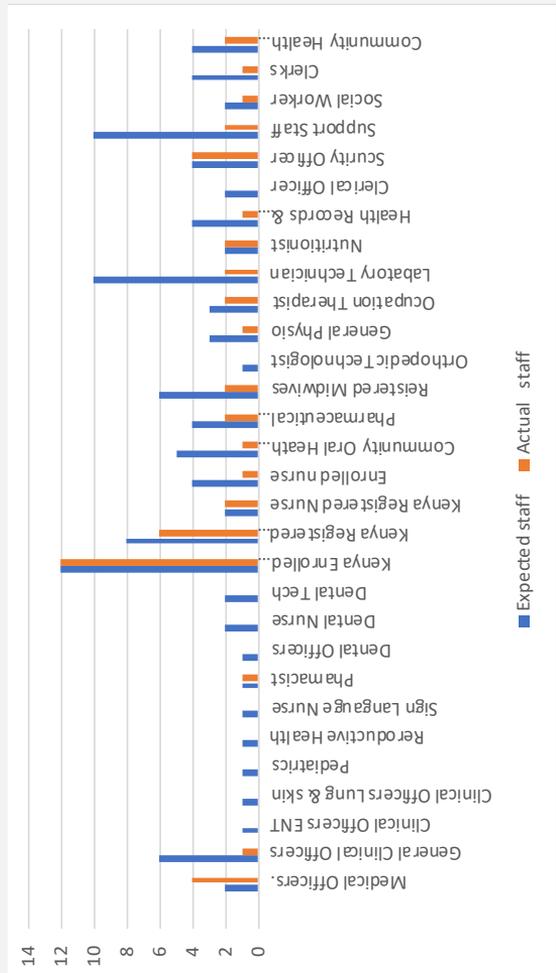
It is representative (gender, youth, and PWD)	Yes
Actively involved in the running and planning	Yes
Trained/Skilled to carry out its mandate	No
Open and operate an approved bank account	Yes

Maintain a permanent record of its deliberations	Yes
Takes action on the concerns of the community	No
Supervise and control of funds allocated	Yes
Prepare and submit financial and performance reports as prescribed	Yes

4. Facilities/Machines and Equipment

Item	Status
Incinerator	Not available
Maternity Ward	Functional
Minor surgery room	Functional
Laboratory	Functional
Pharmacy	Functional
Staff Houses	Non-existent
Kitchen and Store	Functional
Power/Electricity Backup	Not available
Safe, Clean water	Functional
Microscope	Functional and utilized
Baby weighing scale	Functional and utilized
Disability friendly infrastructure (Ramps, washrooms, wheelchairs)	PWD friendly

5. Facility Staffing



UTHIRU MUTHUA HEALTH CENTRE

Sub-County: Dagoreti South



Services Offered:

Outpatient	Monday - Friday 8:00 am to 5:00pm
Laboratory	Monday – Friday: 8:00 am to 5:00pm
Maternity	Active 24/7
Ambulance	Not Available
Referral Communication System	Adequate
SHA Accreditation	Yes

1. Policy standards Accountability and Transparency

Annual budget guided by County guidelines	No
Service Charter is available to the public	Yes
Insurance services displayed to the public	Yes
Regular internal/external audits are done	No
Financial sources are made public, utilized based on community priorities	Yes
Citizen information for social auditing is available	No
Citizen participation in priority areas is held	Yes
Funds are spent transparently and accountably in priority areas with community input	No
Electronic medical record systems	No
Workflow Statistical reports	Yes
Electronic health information systems	Yes

2. Supplies

Sufficient generic, branded drugs & buffer stock	No
Sufficient drugs and supplies	No
Monthly reports on drug use are generated for management and planning	Yes
Enough non-pharmaceutical medical supplies	Yes
FIFO & FEFO system is used	Yes
Monthly reports on non-pharmaceutical and pharmaceutical supplies	Yes
Sufficient basic office supplies e.g. writing materials	Yes

3. Health Facilities Management Committee

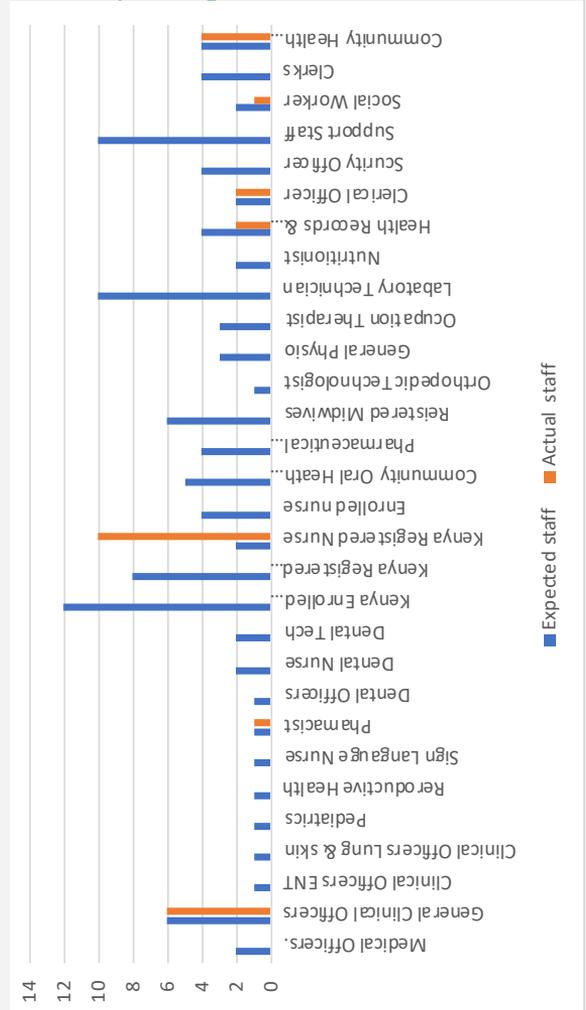
It is representative (gender, youth, and PWD)	Yes
Actively involved in the running and planning	Yes
Trained/Skilled to carry out its mandate	No
Open and operate an approved bank account	Yes

Maintain a permanent record of its deliberations	Yes
Takes action on the concerns of the community	No
Supervise and control of funds allocated	No
Prepare and submit financial and performance reports as prescribed	Yes

4. Facilities/Machines and Equipment

Item	Status
Incinerator	Not available
Maternity Ward	Functional and utilized
Minor surgery room	Functional and utilized
Laboratory	Functional and utilized
Pharmacy	Functional
Staff Houses	Non-existent
Kitchen and Store	Functional and utilized
Power/Electricity Backup	Not available
Safe, Clean water	Functional
Microscope	Functional and utilized
Baby weighing scale	Functional and utilized
Disability friendly infrastructure (Ramps, washrooms, wheelchairs)	PWD friendly

5. Facility Staffing



EMBAKASI HEALTH CENTRE

Sub-County: Embakasi Esst



Services Offered:

Outpatient	Monday – Friday: 8:00 am to 5:00pm
Laboratory	Monday – Friday: 8:00 am to 5:00pm
Maternity	Active 24/7
Ambulance	Not Available
Referral Communication System	Adequate
SHA Accreditation	Yes

1. Policy standards Accountability and Transparency

Annual budget guided by County guidelines	Yes
Service Charter is available to the public	Yes
Insurance services displayed to the public	Yes
Regular internal/external audits are done	Yes
Financial sources are made public, utilized based on community priorities	Yes
Citizen information for social auditing is available	Yes
Citizen participation in priority areas is held	Yes
Funds are spent transparently and accountably in priority areas with community input	Yes
Electronic medical record systems	No
Workflow Statistical reports	Yes
Electronic health information systems	Yes

2. Supplies

Sufficient generic, branded drugs & buffer stock	No
Sufficient drugs and supplies	No
Monthly reports on drug use are generated for management and planning	Yes
Enough non-pharmaceutical medical supplies	Yes
FIFO & FEFO system is used	Yes
Monthly reports on non-pharmaceutical and pharmaceutical supplies	Yes
Sufficient basic office supplies e.g. writing materials	Yes

3. Health Facilities Management Committee

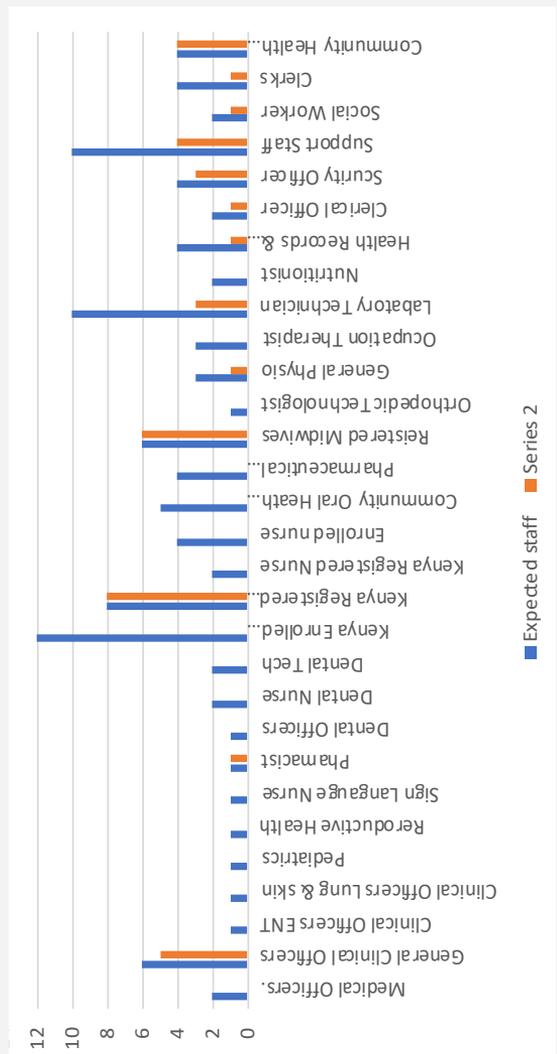
It is representative (gender, youth, and PWD)	Yes
Actively involved in the running and planning	Yes
Trained/Skilled to carry out its mandate	No
Open and operate an approved bank account	Yes
Maintain a permanent record of its deliberations	Yes
Takes action on the concerns of the community	Yes

Supervise and control of funds allocated	No
Prepare and submit financial and performance reports as prescribed	Yes

4. Facilities/Machines and Equipment

Item	Status
Incinerator	Not available
Maternity Ward	Functional
Minor surgery room	Functional
Laboratory	Functional
Pharmacy	Functional
Staff Houses	Non-existent
Kitchen and Store	Functional
Power/Electricity Backup	Not available
Safe, Clean water	Functional
Microscope	Functional
Baby weighing scale	Functional
Disability friendly infrastructure (Ramps, washrooms, wheelchairs)	Partially

5. Facility Staffing



EASTLEIGH HEALTH CENTRE

Sub-County: Kamukunji



Services Offered:

Outpatient	Monday – Friday: 8:00 am to 5:00pm
Laboratory	Monday – Friday: 8:00 am to 5:00pm
Maternity	Active 24/7
Ambulance	Yes
Referral Communication System	Adequate
SHA Accreditation	Yes

1. Policy standards Accountability and Transparency

Annual budget guided by County guidelines	Yes
Service Charter is available to the public	Yes
Insurance services displayed to the public	No
Regular internal/external audits are done	Yes
Financial sources are made public, utilized based on community priorities	Yes
Citizen information for social auditing is available	At the facility
Citizen participation in priority areas is held	Yes
Funds are spent transparently and accountably in priority areas with community input	Yes
Electronic medical record systems	Yes
Workflow Statistical reports	Yes
Electronic health information systems	No

2. Supplies

Sufficient generic, branded drugs & buffer stock	No
Sufficient drugs and supplies	No
Monthly reports on drug use are generated for management and planning	Yes
Enough non-pharmaceutical medical supplies	No
FIFO & FEFO system is used	YES
Monthly reports on non-pharmaceutical and pharmaceutical supplies	YES
Sufficient basic office supplies e.g, writing materials	No

3. Health Facilities Management Committee

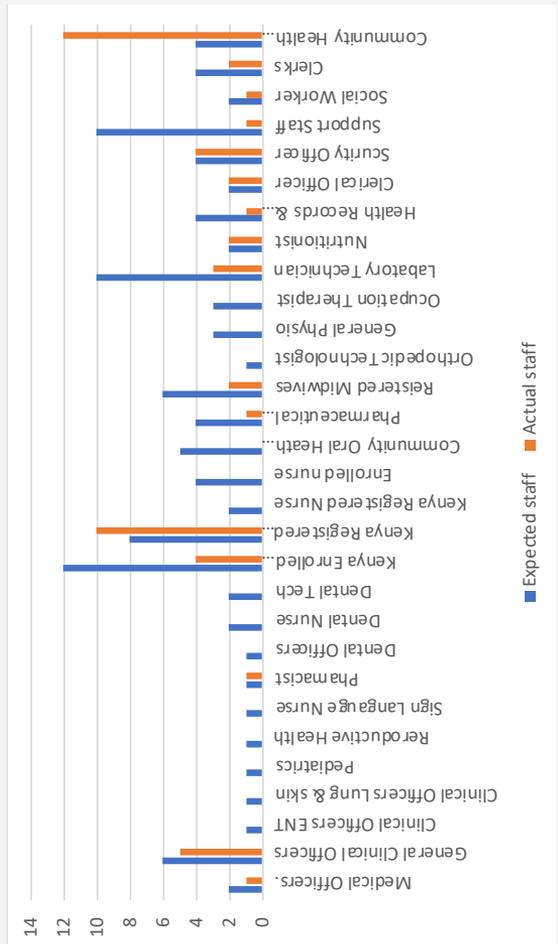
It is representative (gender, youth, and PWD)	Yes
Actively involved in the running and planning	No
Trained/Skilled to carry out its mandate	Yes
Open and operate an approved bank account	Yes
Maintain a permanent record of its deliberations	Yes
Takes action on the concerns of the community	No

Supervise and control of funds allocated	No
Prepare and submit financial and performance reports as prescribed	Yes

4. Facilities/Machines and Equipment

Item	Status
Incinerator	Not available
Maternity Ward	Functional
Minor surgery room	Functional
Laboratory	Functional
Pharmacy	Functional
Staff Houses	Non-existent
Kitchen and Store	Functional
Power/Electricity Backup	Not available
Safe, Clean water	Functional
Microscope	Functional
Baby weighing scale	Functional
Disability friendly infrastructure (Ramps, washrooms, wheelchairs)	Partially

5. Facility Staffing



UMOJA 1 HEALTH CENTRE

Sub-County: Embakasi East



Services Offered:

Outpatient	Monday – Friday: 8:00 am to 5:00pm
Laboratory	Monday – Friday: 8:00 am to 5:00pm
Maternity	Not available
Ambulance	Not Available
Referral Communication System	Inadequate
SHA Accreditation	Yes

1. Policy standards Accountability and Transparency

Annual budget guided by County guidelines	Yes
Service Charter is available to the public	Yes
Insurance services displayed to the public	No
Regular internal/external audits are done	Yes
Financial sources are made public, utilized based on community priorities	Yes
Citizen information for social auditing is available	Yes
Citizen participation in priority areas is held	Yes
Funds are spent transparently and accountably in priority areas with community input	Yes
Electronic medical record systems	No
Workflow Statistical reports	Yes
Electronic health information systems	No

2. Supplies

Sufficient generic, branded drugs & buffer stock	Yes
Sufficient drugs and supplies	No
Monthly reports on drug use are generated for management and planning	Yes
Enough non-pharmaceutical medical supplies	No
FIFO & FEFO system is used	Yes
Monthly reports on non-pharmaceutical and pharmaceutical supplies	Yes
Sufficient basic office supplies e.g. writing materials	No

3. Health Facilities Management Committee

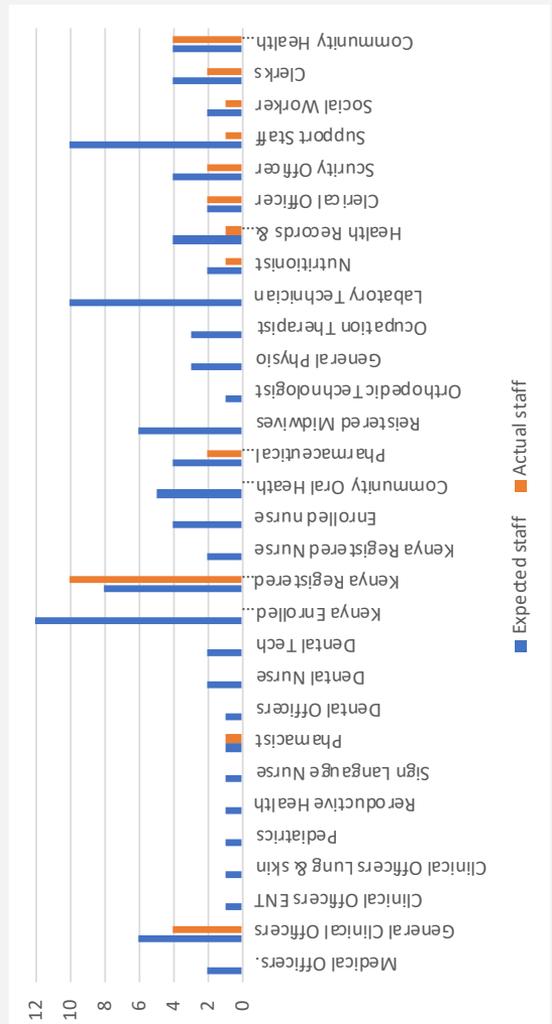
It is representative (gender, youth, and PWD)	Yes
Actively involved in the running and planning	Yes
Trained/Skilled to carry out its mandate	Yes
Open and operate an approved bank account	Yes
Maintain a permanent record of its deliberations	Yes
Takes action on the concerns of the community	No

Supervise and control of funds allocated	No
Prepare and submit financial and performance reports as prescribed	Yes

4. Facilities/Machines and Equipment

Item	Status
Incinerator	Not available
Maternity Ward	Not available
Minor surgery room	Not available
Laboratory	Functional
Pharmacy	Functional
Staff Houses	Non-existent
Kitchen and Store	Not available
Power/Electricity Backup	Not available
Safe, Clean water	Functional
Microscope	Functional and utilized
Baby weighing scale	Functional and utilized
Disability friendly infrastructure (Ramps, washrooms, wheelchairs)	Partially

5. Facility Staffing



NGARA HEALTH CENTRE

Sub-County: Starehe



Services Offered:

Outpatient	Monday – Friday: 8:00 am to 5:00pm
Laboratory	Monday – Friday: 8:00 am to 5:00pm
Maternity	Active 24/7
Ambulance	Not Available
Referral Communication System	Adequate
SHA Accreditation	Yes

1. Policy standards Accountability and Transparency

Annual budget guided by County guidelines	Yes
Service Charter is available to the public	Yes
Insurance services displayed to the public	No
Regular internal/external audits are done	Yes
Financial sources are made public, utilized based on community priorities	Yes
Citizen information for social auditing is available	At the facility
Citizen participation in priority areas is held	Yes
Funds are spent transparently and accountably in priority areas with community input	No
Electronic medical record systems	Yes
Workflow Statistical reports	Yes
Electronic health information systems	No

2. Supplies

Sufficient generic, branded drugs & buffer stock	No
Sufficient drugs and supplies	No
Monthly reports on drug use are generated for management and planning	Yes
Enough non-pharmaceutical medical supplies	No
FIFO & FEFO system is used	Yes
Monthly reports on non-pharmaceutical and pharmaceutical supplies	Yes
Sufficient basic office supplies e.g. writing materials	No

3. Health Facilities Management Committee

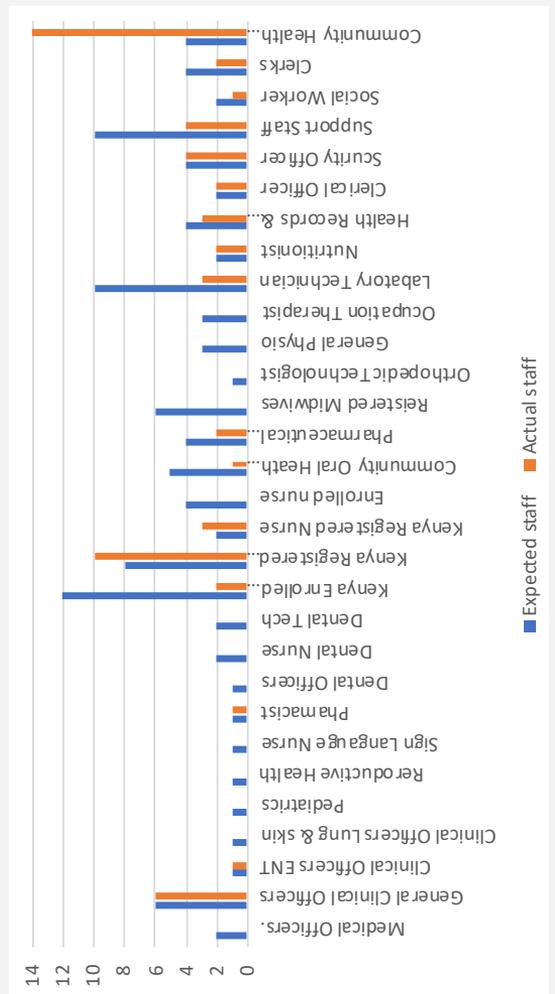
It is representative (gender, youth, and PWD)	Yes
Actively involved in the running and planning	Yes
Trained/Skilled to carry out its mandate	Yes
Open and operate an approved bank account	Yes

Maintain a permanent record of its deliberations	Yes
Takes action on the concerns of the community	Yes
Supervise and control of funds allocated	No
Prepare and submit financial and performance reports as prescribed	Yes

4. Facilities/Machines and Equipment

Item	Status
Incinerator	Not available
Maternity Ward	Functional
Minor surgery room	Functional
Laboratory	Functional
Pharmacy	Functional
Staff Houses	Non-existent
Kitchen and Store	Functional
Power/Electricity Backup	Available
Safe, Clean water	Functional
Microscope	Functional
Baby weighing scale	Functional
Disability friendly infrastructure (Ramps, washrooms, wheelchairs)	Partially

5. Facility Staffing



RUAI HEALTH CENTRE

Sub-County: Kasarani



Services Offered:

Outpatient	Monday – Friday: 8:00 am to 5:00pm
Laboratory	Monday – Friday: 8:00 am to 5:00pm
Maternity	Active 24/7
Ambulance	Not Available
Referral Communication System	Adequate
SHA Accreditation	Yes

1. Policy standards Accountability and Transparency

Annual budget guided by County guidelines	Yes
Service Charter is available to the public	Yes
Insurance services displayed to the public	YES
Regular internal/external audits are done	No
Financial sources are made public, utilized based on community priorities	No
Citizen information for social auditing is available	No
Citizen participation in priority areas is held	Yes
Funds are spent transparently and accountably in priority areas with community input	No
Electronic medical record systems	No
Workflow Statistical reports	Yes
Electronic health information systems	No

2. Supplies

Sufficient generic, branded drugs & buffer stock	Yes
Sufficient drugs and supplies	No
Monthly reports on drug use are generated for management and planning	Yes
Enough non-pharmaceutical medical supplies	No
FIFO & FEFO system is used	Yes
Monthly reports on non-pharmaceutical and pharmaceutical supplies	Yes
Sufficient basic office supplies e.g. writing materials	No

3. Health Facilities Management Committee

It is representative (gender, youth, and PWD)	Yes
Actively involved in the running and planning	No
Trained/Skilled to carry out its mandate	No
Open and operate an approved bank account	Yes
Maintain a permanent record of its deliberations	Yes

Takes action on the concerns of the community	No
Supervise and control of funds allocated	No
Prepare and submit financial and performance reports as prescribed	Yes

4. Facilities/Machines and Equipment

Item	Status
Incinerator	Not available
Maternity Ward	Functional
Minor surgery room	Functional
Laboratory	Functional
Pharmacy	Functional
Staff Houses	Non-existent
Kitchen and Store	Functional
Power/Electricity Backup	Not available
Safe, Clean water	Functional
Microscope	Functional and utilized
Baby weighing scale	Functional and utilized
Disability friendly infrastructure (Ramps, washrooms, wheelchairs)	Washrooms, not PWD friendly washrooms, wheelchairs)

5. Facility Staffing

KARURA HEALTH CENTRE

Sub-County: Westlands



Services Offered:

Outpatient	Monday – Friday: 8:00 am to 5:00pm
Laboratory	Monday – Friday: 8:00 am to 5:00pm
Maternity	Not Available
Ambulance	Not Available
Referral Communication System	Not Equipped
SHA Accreditation	No

1. Policy standards Accountability and Transparency

Annual budget guided by County guidelines	Yes
Service Charter is available to the public	Yes
Insurance services displayed to the public	Yes
Regular internal/external audits are done	Yes
Financial sources are made public, utilized based on community priorities	No
Citizen information for social auditing is available	No
Citizen participation in priority areas is held	Yes
Funds are spent transparently and accountably in priority areas with community input	No
Electronic medical record systems	No
Workflow Statistical reports	Yes
Electronic health information systems	Yes

2. Supplies

Sufficient generic, branded drugs & buffer stock	No
Sufficient drugs and supplies	No
Monthly reports on drug use are generated for management and planning	Yes
Enough non-pharmaceutical medical supplies	No
FIFO & FEFO system is used	Yes
Monthly reports on non-pharmaceutical and pharmaceutical supplies	Yes
Sufficient basic office supplies e.g, writing materials	No

3. Health Facilities Management Committee

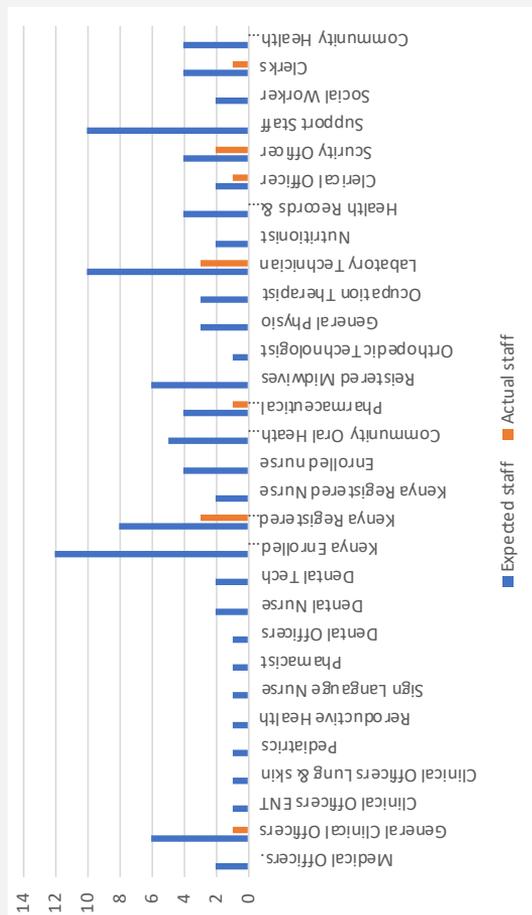
It is representative (gender, youth, and PWD)	No
Actively involved in the running and planning	No
Trained/Skilled to carry out its mandate	No
Open and operate an approved bank account	Yes

Maintain a permanent record of its deliberations	Yes
Takes action on the concerns of the community	Yes
Supervise and control of funds allocated	No
Prepare and submit financial and performance reports as prescribed	Yes

4. Facilities/Machines and Equipment

Item	Status
Incinerator	Not available
Maternity Ward	Not available
Minor surgery room	Available
Laboratory	Functional
Pharmacy	Functional
Staff Houses	Non-existent
Kitchen and Store	Functional
Power/Electricity Backup	Not available
Safe, Clean water	Functional
Microscope	Functional and utilized
Baby weighing scale	Functional and utilized
Disability friendly infrastructure (Ramps, washrooms, wheelchairs)	Washrooms, not fully PWD friendly

5. Facility Staffing



KARIOBANGI HEALTH CENTRE

Sub-County: Embakasi North



Services Offered:

Outpatient	Monday – Friday: 8:00 am to 5:00pm
Laboratory	Monday – Friday: 8:00 am to 5:00pm
Maternity	Active 24/7
Ambulance	Not Available
Referral Communication System	Adequate
SHA Accreditation	Yes

1. Policy standards Accountability and Transparency

Annual budget guided by County guidelines	Yes
Service Charter is available to the public	Yes
Insurance services displayed to the public	Yes
Regular internal/external audits are done	Yes
Financial sources are made public, utilized based on community priorities	No
Citizen information for social auditing is available	No
Citizen participation in priority areas is held	No
Funds are spent transparently and accountably in priority areas with community input	No
Electronic medical record systems	Yes
Workflow Statistical reports	Yes
Electronic health information systems	No

2. Supplies

Sufficient generic, branded drugs & buffer stock	Yes
Sufficient drugs and supplies	No
Monthly reports on drug use are generated for management and planning	Yes
Enough non-pharmaceutical medical supplies	Yes
FIFO & FEFO system is used	Yes
Monthly reports on non-pharmaceutical and pharmaceutical supplies	Yes
Sufficient basic office supplies e.g. writing materials	No

3. Health Facilities Management Committee

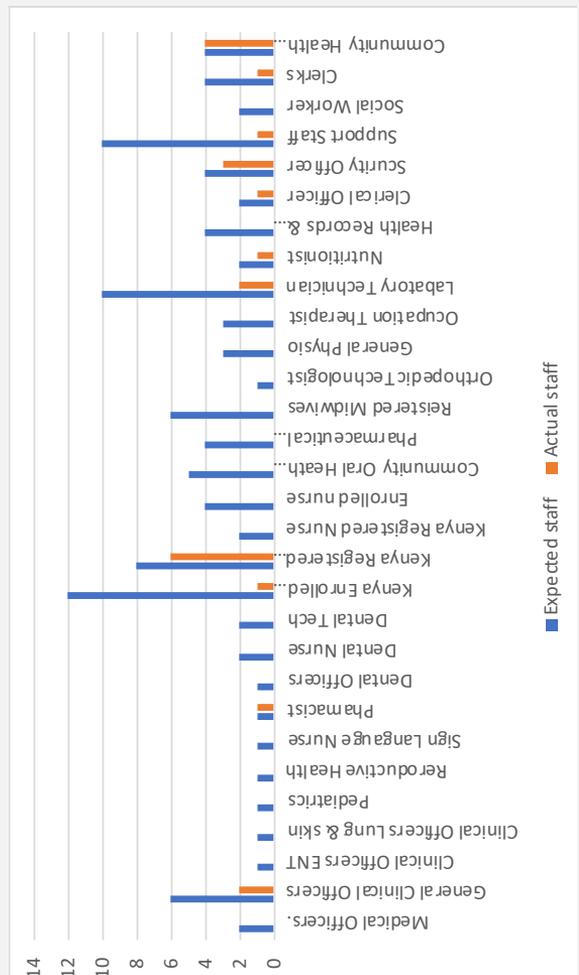
It is representative (gender, youth, and PWD)	Yes
Actively involved in the running and planning	No
Trained/Skilled to carry out its mandate	No
Open and operate an approved bank account	Yes
Maintain a permanent record of its deliberations	No
Takes action on the concerns of the community	No

Supervise and control of funds allocated	No
Prepare and submit financial and performance reports as prescribed	Yes

4. Facilities/Machines and Equipment

Item	Status
Incinerator	Not available
Maternity Ward	Not available
Minor surgery room	Functional
Laboratory	Functional
Pharmacy	Functional
Staff Houses	Non-existent
Kitchen and Store	Functional
Power/Electricity Backup	Not available
Safe, Clean water	Functional
Microscope	Functional
Baby weighing scale	Functional
Disability friendly infrastructure (Ramps, washrooms, wheelchairs)	Not friendly

5. Facility Staffing



KAYOLE 1 HEALTH CENTRE

Sub-County: Embakasi Central



Services Offered:

Outpatient	Monday – Friday: 8:00 am to 5:00pm
Laboratory	Monday – Friday: 8:00 am to 5:00pm
Maternity	Available 24/7
Ambulance	Not Available
Referral Communication System	Available
SHA Accreditation	Yes

1. Policy standards Accountability and Transparency

Annual budget guided by County guidelines	Yes
Service Charter is available to the public	Yes
Insurance services displayed to the public	Yes
Regular internal/external audits are done	Yes
Financial sources are made public, utilized based on community priorities	Partly
Citizen information for social auditing is available	No
Citizen participation in priority areas is held	No
Funds are spent transparently and accountably in priority areas with community input	No
Electronic medical record systems	Not Fully
Workflow Statistical reports	Yes
Electronic health information systems	Yes

2. Supplies

Sufficient generic, branded drugs & buffer stock	No
Sufficient drugs and supplies	No
Monthly reports on drug use are generated for management and planning	Yes
Enough non-pharmaceutical medical supplies	No
FIFO & FEFO system is used	Yes
Monthly reports on non-pharmaceutical and pharmaceutical supplies	Yes
Sufficient basic office supplies e.g. writing materials	No

3. Health Facilities Management Committee

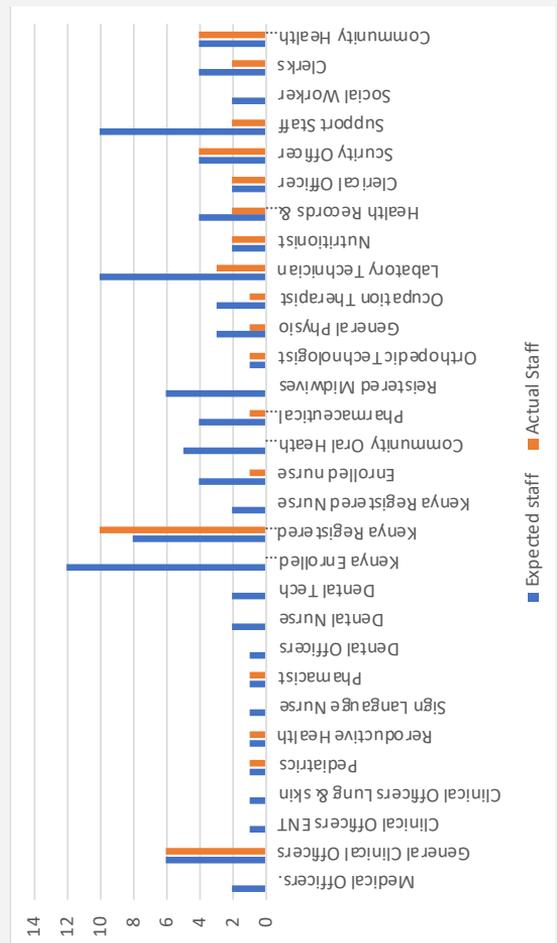
It is representative (gender, youth, and PWD)	Yes
Actively involved in the running and planning	No
Trained/Skilled to carry out its mandate	No
Open and operate an approved bank account	Yes
Maintain a permanent record of its deliberations	Yes
Takes action on the concerns of the community	Yes
Supervise and control of funds allocated	Partly

Prepare and submit financial and performance reports as prescribed	Yes
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4. Facilities/Machines and Equipment

Item	Status
Incinerator	Not available
Maternity Ward	Functional and fully utilized
Minor surgery room	Available
Laboratory	Functional
Pharmacy	Functional
Staff Houses	Non-existent
Kitchen and Store	Functional and utilized
Power/Electricity Backup	Not available
Safe, Clean water	Functional
Microscope	Functional and utilized
Baby weighing scale	Functional and utilized
Disability friendly infrastructure (Ramps, washrooms, wheelchairs)	Partially

5. Facility Staffing



KAREN HEALTH CENTRE

Sub-County: Langata



Services Offered:

Outpatient	Monday – Friday: 8:00 am to 5:00pm
Laboratory	Monday – Friday: 8:00 am to 5:00pm
Maternity	Not available
Ambulance	Not Available
Referral Communication System	Adequate
SHA Accreditation	Yes

1. Policy standards Accountability and Transparency

Annual budget guided by County guidelines	Yes
Service Charter is available to the public	Yes
Insurance services displayed to the public	YES
Regular internal/external audits are done	Yes
Financial sources are made public, utilized based on community priorities	Yes
Citizen information for social auditing is available	No
Citizen participation in priority areas is held	At the facility
Funds are spent transparently and accountably in priority areas with community input	Yes
Electronic medical record systems	No
Workflow Statistical reports	Yes
Electronic health information systems	Yes

2. Supplies

Sufficient generic, branded drugs & buffer stock	No
Sufficient drugs and supplies	No
Monthly reports on drug use are generated for management and planning	Yes
Enough non-pharmaceutical medical supplies	No
FIFO & FEFO system is used	Yes
Monthly reports on non-pharmaceutical and pharmaceutical supplies	Yes
Sufficient basic office supplies e.g, writing materials	No

3. Health Facilities Management Committee

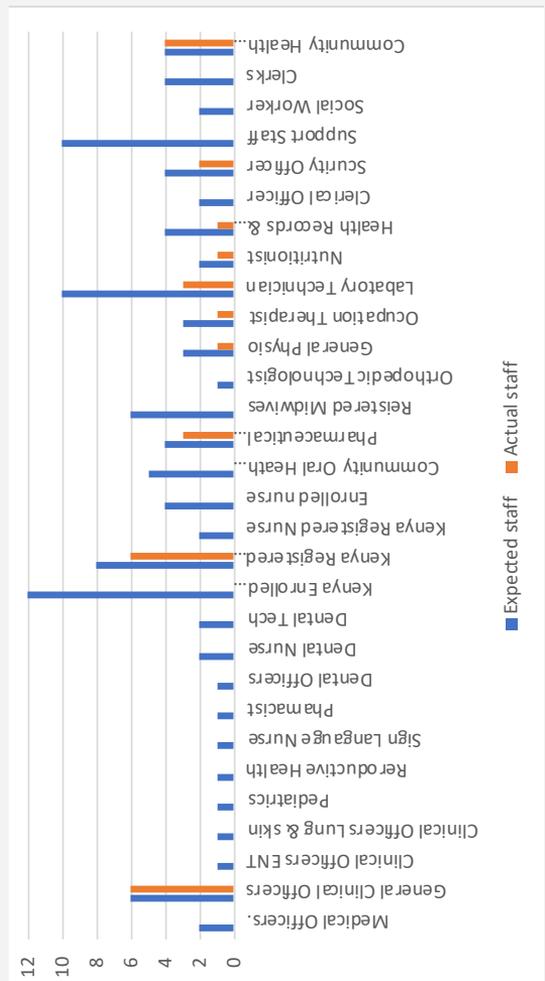
It is representative (gender, youth, and PWD)	Yes
Actively involved in the running and planning	Yes
Trained/Skilled to carry out its mandate	Yes
Open and operate an approved bank account	Yes
Maintain a permanent record of its deliberations	Yes

Takes action on the concerns of the community	Yes
Supervise and control of funds allocated	Yes
Prepare and submit financial and performance reports as prescribed	Yes

4. Facilities/Machines and Equipment

Item	Status
Incinerator	Not available
Maternity Ward	Not available
Minor surgery room	Functional
Laboratory	Functional
Pharmacy	Functional
Staff Houses	Non-existent
Kitchen and Store	Functional
Power/Electricity Backup	Not available
Safe, Clean water	Functional
Microscope	Functional
Baby weighing scale	Functional
Disability friendly infrastructure (Ramps, washrooms, wheelchairs)	Partially

5. Facility Staffing



MARURUI HEALTH CENTRE

Sub-County: Roysambu



Services Offered:

Outpatient	Monday – Friday: 8:00 am to 5:00pm
Laboratory	Monday – Friday: 8:00 am to 5:00pm
Maternity	Active 24/7
Ambulance	Not Available
Referral Communication System	Adequate
SHA Accreditation	Yes

1. Policy standards Accountability and Transparency

Annual budget guided by County guidelines	Yes
Service Charter is available to the public	Yes
Insurance services displayed to the public	YES
Regular internal/external audits are done	No
Financial sources are made public, utilized based on community priorities	No
Citizen information for social auditing is available	No
Citizen participation in priority areas is held	Yes
Funds are spent transparently and accountably in priority areas with community input	No
Electronic medical record systems	No
Workflow Statistical reports	Yes
Electronic health information systems	No

2. Supplies

Sufficient generic, branded drugs & buffer stock	Yes
Sufficient drugs and supplies	No
Monthly reports on drug use are generated for management and planning	Yes
Enough non-pharmaceutical medical supplies	No
FIFO & FEFO system is used	YES
Monthly reports on non-pharmaceutical and pharmaceutical supplies	YES
Sufficient basic office supplies e.g. writing materials	NO

3. Health Facilities Management Committee

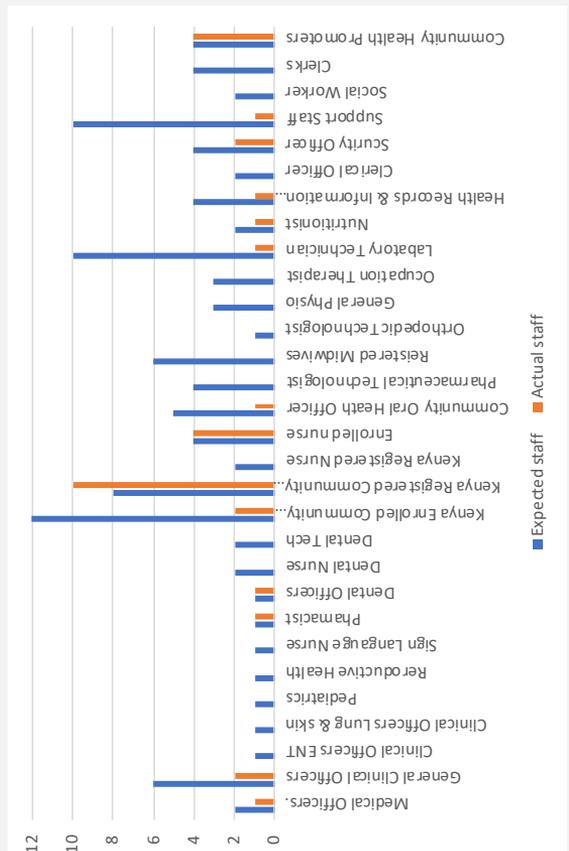
It is representative (gender, youth, and PWD)	Yes
Actively involved in the running and planning	No
Trained/Skilled to carry out its mandate	No

Open and operate an approved bank account	Yes
Maintain a permanent record of its deliberations	Yes
Takes action on the concerns of the community	No
Supervise and control of funds allocated	No
Prepare and submit financial and performance reports as prescribed	Yes

4. Facilities/Machines and Equipment

Item	Status
Incinerator	Not available
Maternity Ward	Functional
Minor surgery room	Functional
Laboratory	Functional
Pharmacy	Functional
Staff Houses	Non-existent
Kitchen and Store	Functional
Power/Electricity Backup	Not available
Safe, Clean water	Functional
Microscope	Functional and utilized
Baby weighing scale	Functional and utilized
Disability friendly infrastructure (Ramps, washrooms, wheelchairs)	Washrooms, not PWD friendly

5. Facility Staffing



RUBEN HEALTH CENTRE

Sub-County: Embakasi Central



Services Offered:

Outpatient	Monday – Friday: 8:00 am to 5:00pm
Laboratory	Monday – Friday: 8:00 am to 5:00pm
Maternity	Available 24/7
Ambulance	Not Available
Referral Communication System	Available
SHA Accreditation	Yes

1. Policy standards Accountability and Transparency

Annual budget guided by County guidelines	Yes
Service Charter is available to the public	Yes
Insurance services displayed to the public	Yes
Regular internal/external audits are done	Yes
Financial sources are made public, utilized based on community priorities	Partly
Citizen information for social auditing is available	No
Citizen participation in priority areas is held	No
Funds are spent transparently and accountably in priority areas with community input	No
Electronic medical record systems	Not fully operational
Workflow Statistical reports	Yes
Electronic health information systems	Yes

2. Supplies

Sufficient generic, branded drugs & buffer stock	No
Sufficient drugs and supplies	No
Monthly reports on drug use are generated for management and planning	Yes
Enough non-pharmaceutical medical supplies	No
FIFO & FEFO system is used	Yes
Monthly reports on non-pharmaceutical and pharmaceutical supplies	Yes
Sufficient basic office supplies e.g. writing materials	No

3. Health Facilities Management Committee

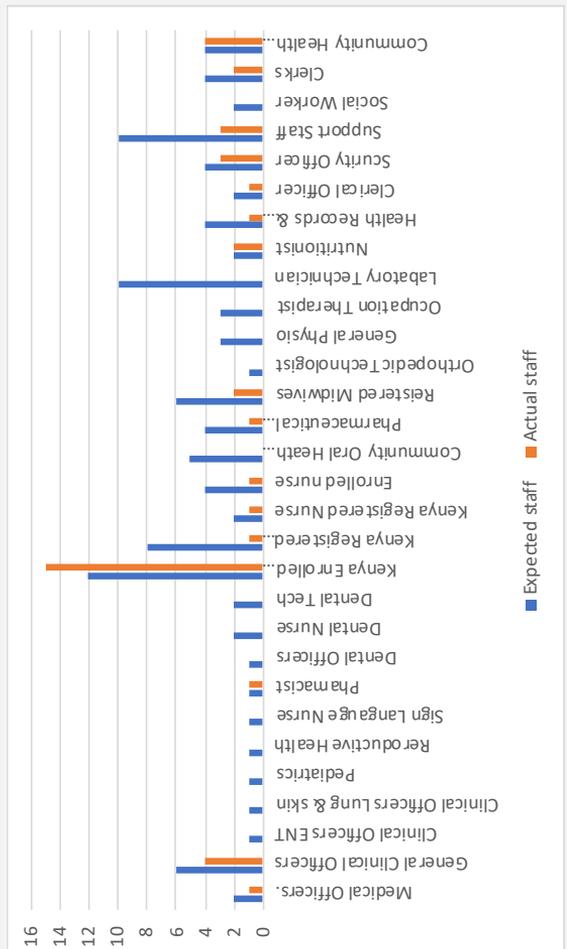
It is representative (gender, youth, and PWD)	Yes
Actively involved in the running and planning	No

Trained/Skilled to carry out its mandate	No
Open and operate an approved bank account	Yes
Maintain a permanent record of its deliberations	Yes
Takes action on the concerns of the community	Yes
Supervise and control of funds allocated	Partly
Prepare and submit financial and performance reports as prescribed	Yes

4. Facilities/Machines and Equipment

Item	Status
Incinerator	Not available
Maternity Ward	Functional and fully utilized
Minor surgery room	Available
Laboratory	Functional
Pharmacy	Functional
Staff Houses	Non-existent
Kitchen and Store	Functional and utilized
Power/Electricity Backup	Not available
Safe, Clean water	Functional
Microscope	Functional and utilized
Baby weighing scale	Functional and utilized
Disability friendly infrastructure (Ramps, washrooms, wheelchairs)	Partially

5. Facility Staffing



JERICHO HEALTH CENTER

Sub-County: Makandara



Services Offered:

Outpatient	Monday – Friday: 8:00 am to 5:00pm
Laboratory	Monday – Friday: 8:00 am to 5:00pm
Maternity	Not Available
Ambulance	Not Available
Referral Communication System	None
SHA Accreditation	No

1. Policy standards Accountability and Transparency

Annual budget guided by County guidelines	Yes
Service Charter is available to the public	Yes
Insurance services displayed to the public	No
Regular internal/external audits are done	Yes
Financial sources are made public, utilized based on community priorities	No
Citizen information for social auditing is available	Yes
Citizen participation in priority areas is held	Yes
Funds are spent transparently and accountably in priority areas with community input	Yes
Electronic medical record systems	No
Workflow Statistical reports	Yes
Electronic health information systems	No

2. Supplies

Sufficient generic, branded drugs & buffer stock	Yes
Sufficient drugs and supplies	No
Monthly reports on drug use are generated for management and planning	Yes
Enough non-pharmaceutical medical supplies	No
FIFO & FEFO system is used	Yes
Monthly reports on non-pharmaceutical and pharmaceutical supplies	Yes
Sufficient basic office supplies e.g. writing materials	No

3. Health Facilities Management Committee

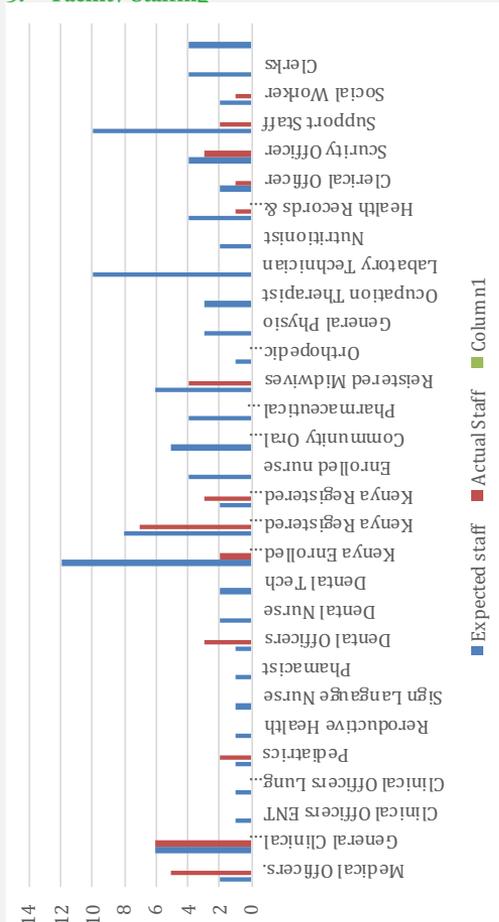
It is representative (gender, youth, and PWD)	Yes
Actively involved in the running and planning	Yes
Trained/Skilled to carry out its mandate	No
Open and operate an approved bank account	Yes
Maintain a permanent record of its deliberations	Yes
Takes action on the concerns of the community	Yes

Supervise and control of funds allocated	No
Prepare and submit financial and performance reports as prescribed	Yes

4. Facilities/Machines and Equipment

Item	Status
Incinerator	Not available
Maternity Ward	Not available
Minor surgery room	Functional
Laboratory	Functional
Pharmacy	Functional
Staff Houses	Non-existent
Kitchen and Store	Functional
Power/Electricity Backup	Not available
Safe, Clean water	Functional
Microscope	Functional and utilized
Baby weighing scale	Functional and utilized
Disability friendly infrastructure (Ramps, washrooms, wheelchairs)	PWD unfriendly

5. Facility Staffing



SOWETO HEALTH CENTRE

Sub-County: Embakasi East



Services Offered:

Outpatient	Monday – Friday: 8:00 am to 5:00pm
Laboratory	Monday – Friday: 8:00 am to 5:00pm
Maternity	Not available
Ambulance	Not Available
Referral Communication System	Adequate
SHA Accreditation	Yes

1. Policy standards Accountability and Transparency

Annual budget guided by County guidelines	Yes
Service Charter is available to the public	Yes
Insurance services displayed to the public	No
Regular internal/external audits are done	Yes
Financial sources are made public, utilized based on community priorities	Yes
Citizen information for social auditing is available	No
Citizen participation in priority areas is held	Yes
Funds are spent transparently and accountably in priority areas with community input	No
Electronic medical record systems	No
Workflow Statistical reports	Yes
Electronic health information systems	No

2. Supplies

Sufficient generic, branded drugs & buffer stock	No
Sufficient drugs and supplies	No
Monthly reports on drug use are generated for management and planning	Yes
Enough non-pharmaceutical medical supplies	No
FIFO & FEFO system is used	YES
Monthly reports on non-pharmaceutical and pharmaceutical supplies	YES
Sufficient basic office supplies e.g. writing materials	NO

3. Health Facilities Management Committee

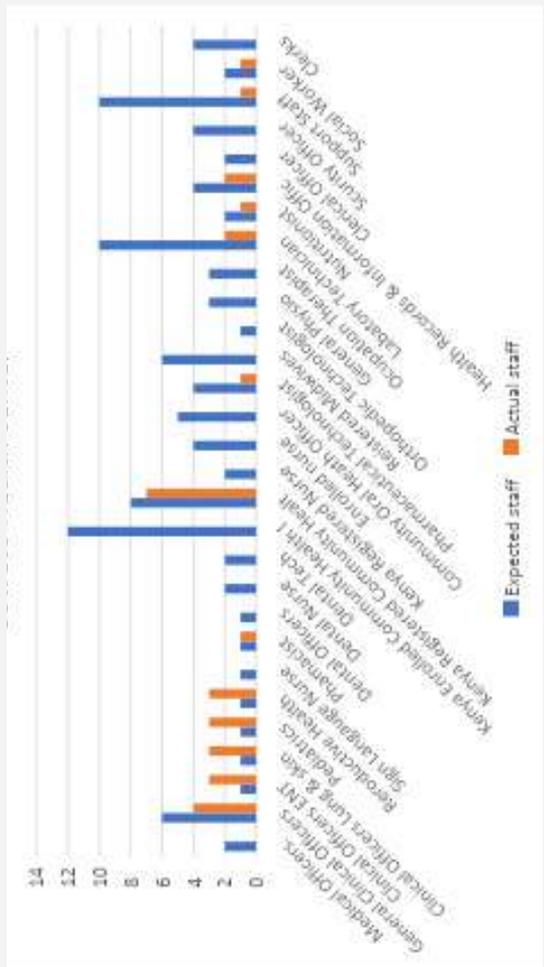
It is representative (gender, youth, and PWD)	Yes
Actively involved in the running and planning	Yes
Trained/Skilled to carry out its mandate	No

Open and operate an approved bank account	Yes
Maintain a permanent record of its deliberations	Yes
Takes action on the concerns of the community	No
Supervise and control of funds allocated	No
Prepare and submit financial and performance reports as prescribed	Yes

4. Facilities/Machines and Equipment

Item	Status
Incinerator	Not available
Maternity Ward	Not available
Minor surgery room	Functional
Laboratory	Functional
Pharmacy	Functional
Staff Houses	Non-existent
Kitchen and Store	Functional
Power/Electricity Backup	Not available
Safe, Clean water	Functional
Microscope	Functional
Baby weighing scale	Functional
Disability friendly infrastructure (Ramps, washrooms, wheelchairs)	Partially

5. Facility Staffing



KAHAWA WEST HEALTH CENTRE

Sub-County: Roysambu



Services Offered:

Outpatient	Monday – Friday: 8:00 am to 5:00pm
Laboratory	Monday – Friday: 8:00 am to 5:00pm
Maternity	Active 24/7
Ambulance	Not Available
Referral Communication System	Adequate
SHA Accreditation	Yes

1. Policy standards Accountability and Transparency

Annual budget guided by County guidelines	Yes
Service Charter is available to the public	Yes
Insurance services displayed to the public	No
Regular internal/external audits are done	Yes
Financial sources are made public, utilized based on community priorities	Yes
Citizen information for social auditing is available	No
Citizen participation in priority areas is held	Yes
Funds are spent transparently and accountably in priority areas with community input	Yes
Electronic medical record systems	No
Workflow Statistical reports	Yes
Electronic health information systems	No

2. Supplies

Sufficient generic, branded drugs & buffer stock	No
Sufficient drugs and supplies	No
Monthly reports on drug use are generated for management and planning	Yes
Enough non-pharmaceutical medical supplies	No
FIFO & FEFO system is used	Yes
Monthly reports on non-pharmaceutical and pharmaceutical supplies	Yes
Sufficient basic office supplies e.g. writing materials	No

3. Health Facilities Management Committee

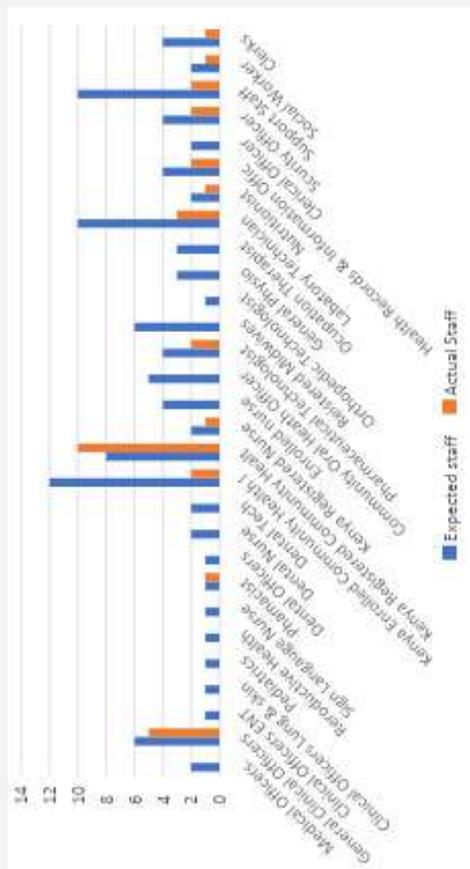
It is representative (gender, youth, and PWD)	Yes
Actively involved in the running and planning	No
Trained/Skilled to carry out its mandate	No
Open and operate an approved bank account	Yes
Maintain a permanent record of its deliberations	Yes

Takes action on the concerns of the community	Yes
Supervise and control of funds allocated	Yes
Prepare and submit financial and performance reports as prescribed	Yes

4. Facilities/Machines and Equipment

Item	Status
Incinerator	Not available
Maternity Ward	Functional
Minor surgery room	Functional
Laboratory	Functional
Pharmacy	Functional
Staff Houses	Non-existent
Kitchen and Store	Functional
Power/Electricity Backup	Not available
Safe, Clean water	Functional
Microscope	Functional
Baby weighing scale	Functional
Disability friendly infrastructure (Ramps, washrooms, wheelchairs)	Partially

5. Facility Staffing



KIBERA AMREF HEALTH CENTRE

Sub-County: Kibra



Services Offered:

Outpatient	Monday – Friday: 8:00 am to 5:00pm
Laboratory	Monday – Friday: 8:00 am to 5:00pm
Maternity	Available 24/7
Ambulance	Not Available
Referral Communication System	Available
SHA Accreditation	Yes

1. Policy standards Accountability and Transparency

Annual budget guided by County guidelines	Yes
Service Charter is available to the public	Yes
Insurance services displayed to the public	Yes
Regular internal/external audits are done	Yes
Financial sources are made public, utilized based on community priorities	Partly
Citizen information for social auditing is available	No
Citizen participation in priority areas is held	Yes
Funds are spent transparently and accountably in priority areas with community input	No
Electronic medical record systems	No
Workflow Statistical reports	Yes
Electronic health information systems	Yes

2. Supplies

Sufficient generic, branded drugs & buffer stock	No
Sufficient drugs and supplies	No
Monthly reports on drug use are generated for management and planning	Yes
Enough non-pharmaceutical medical supplies	No
FIFO & FEFO system is used	Yes
Monthly reports on non-pharmaceutical and pharmaceutical supplies	Yes
Sufficient basic office supplies e.g. writing materials	No

3. Health Facilities Management Committee

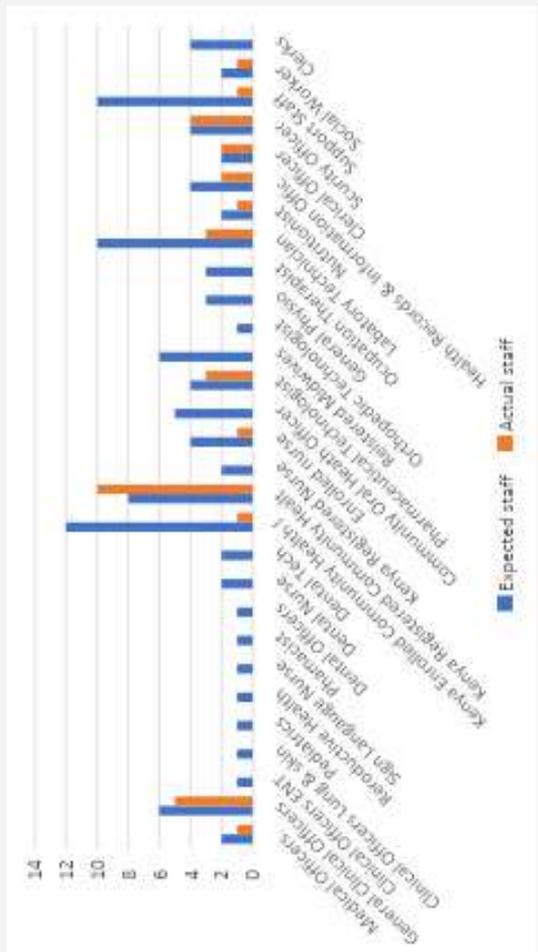
It is representative (gender, youth, and PWD)	No
Actively involved in the running and planning	No
Trained/Skilled to carry out its mandate	No
Open and operate an approved bank account	Yes
Maintain a permanent record of its deliberations	Yes

Takes action on the concerns of the community	Yes
Supervise and control of funds allocated	Partly
Prepare and submit financial and performance reports as prescribed	Yes

4. Facilities/Machines and Equipment

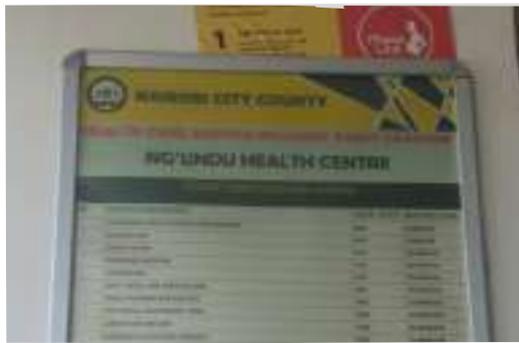
Item	Status
Incinerator	Not available
Maternity Ward	Functional and fully utilized
Minor surgery room	Available
Laboratory	Functional
Pharmacy	Functional
Staff Houses	Non-existent
Kitchen and Store	Functional and utilized
Power/Electricity Backup	Not available
Safe, Clean water	Functional
Microscope	Functional and utilized
Baby weighing scale	Functional and utilized
Disability friendly infrastructure (Ramps, washrooms, wheelchairs)	Partially

5. Facility Staffing



KOROGOCHO HEALTH CENTRE

Sub-County: Ruaraka



Services Offered:

Outpatient	Monday - Friday 8:00 am to 5:00 pm
Laboratory	Monday – Friday: 8:00 am to 5:00pm
Maternity	Functional
Ambulance	Not Available
Referral Communication System	Available
SHA Accreditation	Yes

1. Policy standards Accountability and Transparency

Annual budget guided by County guidelines	No
Service Charter is available to the public	No
Insurance services displayed to the public	Yes
Regular internal/external audits are done	No
Financial sources are made public, utilized based on community priorities	No
Citizen information for social auditing is available	No
Citizen participation in priority areas is held	Yes
Funds are spent transparently and accountably in priority areas with community input	No
Electronic medical record systems	No
Workflow Statistical reports	Yes
Electronic health information systems	No

2. Supplies

Sufficient generic, branded drugs & buffer stock	No
Sufficient drugs and supplies	No
Monthly reports on drug use are generated for management and planning	Yes
Enough non-pharmaceutical medical supplies	Yes
FIFO & FEFO system is used	Yes
Monthly reports on non-pharmaceutical and pharmaceutical supplies	Yes
Sufficient basic office supplies e.g. writing materials	Yes

3. Health Facilities Management Committee

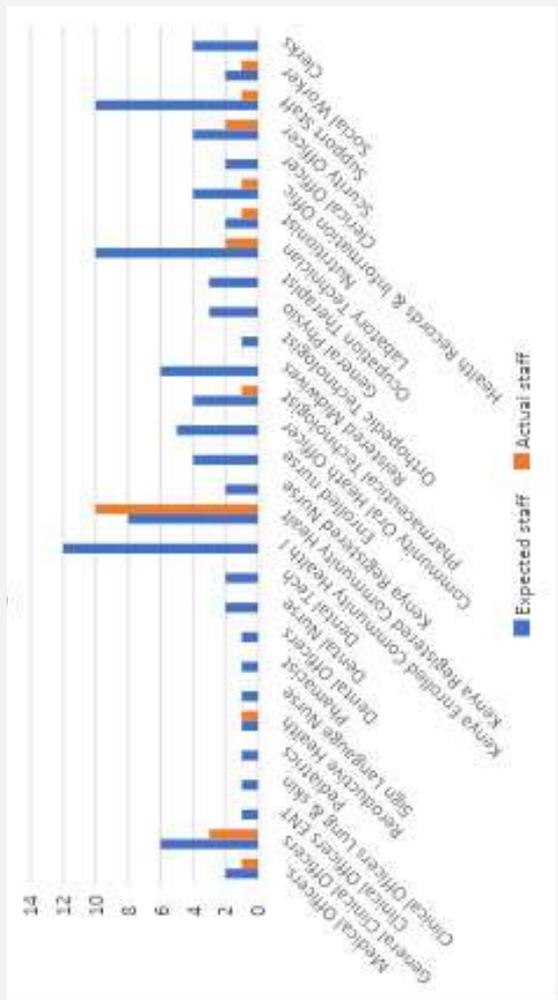
It is representative (gender, youth, and PWD)	Yes
Actively involved in the running and planning	Yes
Trained/Skilled to carry out its mandate	No
Open and operate an approved bank account	Yes
Maintain a permanent record of its deliberations	Yes
Takes action on the concerns of the community	No

Supervise and control of funds allocated	No
Prepare and submit financial and performance reports as prescribed	Yes

4. Facilities/Machines and Equipment

Item	Status
Incinerator	Not available
Maternity Ward	Functional
Minor surgery room	Not Available
Laboratory	Functional and utilized
Pharmacy	Functional and utilized
Staff Houses	Non-existent
Kitchen and Store	Functional and utilized
Power/Electricity Backup	Not available
Safe, Clean water	Functional
Microscope	Functional and utilized
Baby weighing scale	Functional and utilized
Disability friendly infrastructure (Ramps, washrooms, wheelchairs)	Washrooms not PWD friendly; no ramps

5. Facility Staffing



BABADOGO HEALTH CENTRE

Sub-County: Ruaraka



Services Offered:

Outpatient	Monday – Friday: 8:00 am to 5:00pm
Laboratory	Monday – Friday: 8:00 am to 5:00pm
Maternity	Active 24/7
Ambulance	Not Available
Referral Communication System	Adequate
SHA Accreditation	Yes

1. Policy standards Accountability and Transparency

Annual budget guided by County guidelines	Yes
Service Charter is available to the public	Yes
Insurance services displayed to the public	Yes
Regular internal/external audits are done	Yes
Financial sources are made public, utilized based on community priorities	No
Citizen information for social auditing is available	No
Citizen participation in priority areas is held	No
Funds are spent transparently and accountably in priority areas with community input	No
Electronic medical record systems	Yes
Workflow Statistical reports	Yes
Electronic health information systems	No

2. Supplies

Sufficient generic, branded drugs & buffer stock	Yes
Sufficient drugs and supplies	No
Monthly reports on drug use are generated for management and planning	Yes
Enough non-pharmaceutical medical supplies	No
FIFO & FEFO system is used	Yes
Monthly reports on non-pharmaceutical and pharmaceutical supplies	Yes
Sufficient basic office supplies e.g. writing materials	No

3. Health Facilities Management Committee

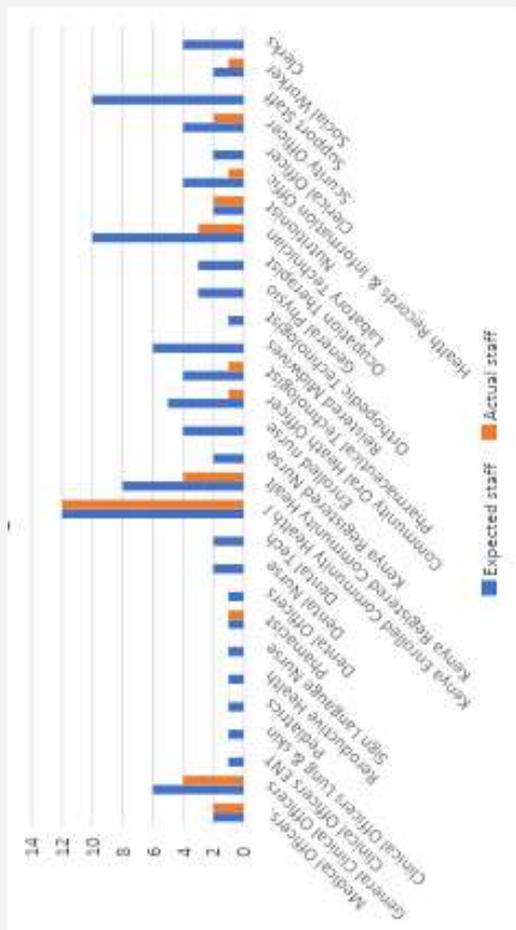
It is representative (gender, youth, and PWD)	Yes
Actively involved in the running and planning	No
Trained/Skilled to carry out its mandate	No
Open and operate an approved bank account	Yes
Maintain a permanent record of its deliberations	Yes

Takes action on the concerns of the community	Yes
Supervise and control of funds allocated	No
Prepare and submit financial and performance reports as prescribed	Yes

4. Facilities/Machines and Equipment

Item	Status
Incinerator	Not available
Maternity Ward	Functional
Minor surgery room	Functional
Laboratory	Functional
Pharmacy	Functional
Staff Houses	Non available
Kitchen and Store	Functional
Power/Electricity Backup	Not available
Safe, Clean water	Functional
Microscope	Functional
Baby weighing scale	Functional
Disability friendly infrastructure (Ramps, washrooms, wheelchairs)	Partially

5. Facility Staffing



MUKURU KWA NJENGA HEALTH CENTRE

Sub-County: Embakasi West



Services Offered:

Outpatient	Monday – Friday: 8:00 am to 5:00pm
Laboratory	Monday – Friday: 8:00 am to 5:00pm
Maternity	Active 24/7
Ambulance	Not Available
Referral Communication System	No
SHA Accreditation	Yes

1. Policy standards Accountability and Transparency

Annual budget guided by County guidelines	Yes
Service Charter is available to the public	Yes
Insurance services displayed to the public	Yes
Regular internal/external audits are done	Yes
Financial sources are made public, utilized based on community priorities	Yes
Citizen information for social auditing is available	Yes
Citizen participation in priority areas is held	Yes
Funds are spent transparently and accountably in priority areas with community input	No
Electronic medical record systems	Yes
Workflow Statistical reports	Yes
Electronic health information systems	No

2. Supplies

Sufficient generic, branded drugs & buffer stock	Yes
Sufficient drugs and supplies	No
Monthly reports on drug use are generated for management and planning	Yes
Enough non-pharmaceutical medical supplies	Yes
FIFO & FEFO system is used	Yes
Monthly reports on non-pharmaceutical and pharmaceutical supplies	Yes
Sufficient basic office supplies e.g. writing materials	No

3. Health Facilities Management Committee

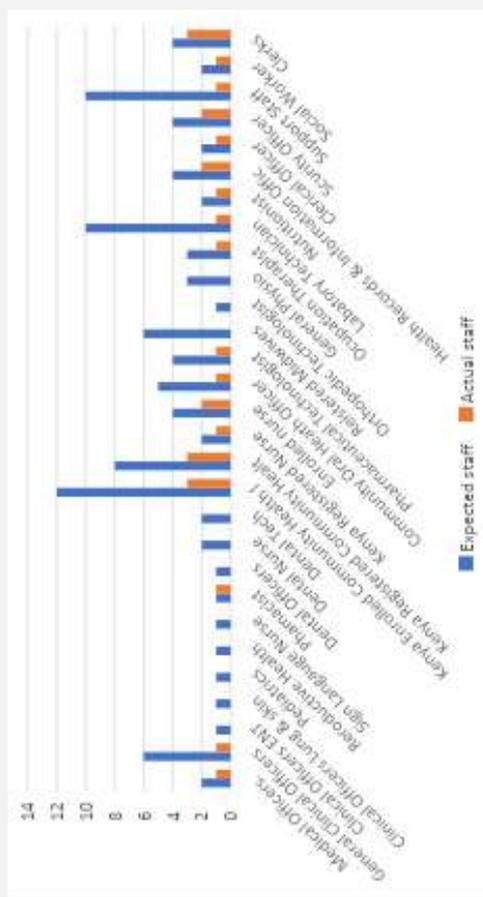
It is representative (gender, youth, and PWD)	Yes
Actively involved in the running and planning	Yes
Trained/Skilled to carry out its mandate	Yes
Open and operate an approved bank account	Yes
Maintain a permanent record of its deliberations	Yes

Takes action on the concerns of the community	No
Supervise and control of funds allocated	No
Prepare and submit financial and performance reports as prescribed	Yes

4. Facilities/Machines and Equipment

Item	Status
Incinerator	Functional
Maternity Ward	Functional
Minor surgery room	Functional
Laboratory	Functional
Pharmacy	Functional
Staff Houses	Non-existent
Kitchen and Store	Functional
Power/Electricity Backup	Not available
Safe, Clean water	Functional
Microscope	Functional
Baby weighing scale	Functional
Disability friendly infrastructure (Ramps, washrooms, wheelchairs)	PWD unfriendly

5. Facility Staffing



LUNGA LUNGA HEALTH CENTRE

Sub-County: Makadara



Services Offered:

Outpatient	Monday – Friday: 8:00 am to 5:00pm
Laboratory	Monday – Friday: 8:00 am to 5:00pm
Maternity	Not available
Ambulance	Not Available
Referral Communication System	Adequate
SHA Accreditation	Yes

1. Policy standards Accountability and Transparency

Annual budget guided by County guidelines	Yes
Service Charter is available to the public	Yes
Insurance services displayed to the public	YES
Regular internal/external audits are done	No
Financial sources are made public, utilized based on community priorities	No
Citizen information for social auditing is available	No
Citizen participation in priority areas is held	No
Funds are spent transparently and accountably in priority areas with community input	No
Electronic medical record systems	Yes
Workflow Statistical reports	Yes
Electronic health information systems	No

2. Supplies

Sufficient generic, branded drugs & buffer stock	Yes
Sufficient drugs and supplies	No
Monthly reports on drug use are generated for management and planning	Yes
Enough non-pharmaceutical medical supplies	No
FIFO & FEFO system is used	Yes
Monthly reports on non-pharmaceutical and pharmaceutical supplies	Yes
Sufficient basic office supplies e.g. writing materials	No

3. Health Facilities Management Committee

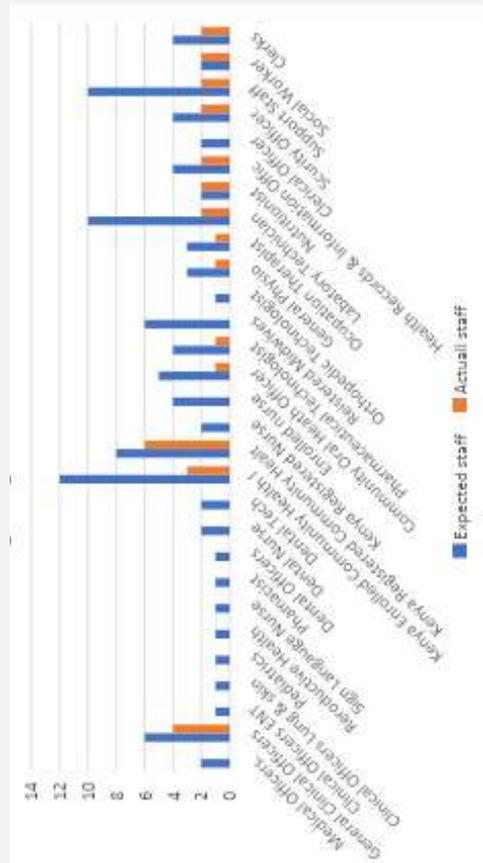
It is representative (gender, youth, and PWD)	Yes
Actively involved in the running and planning	No
Trained/Skilled to carry out its mandate	No
Open and operate an approved bank account	Yes
Maintain a permanent record of its deliberations	Yes
Takes action on the concerns of the community	No

Supervise and control of funds allocated	No
Prepare and submit financial and performance reports as prescribed	No

4. Facilities/Machines and Equipment

Item	Status
Incinerator	Not available
Maternity Ward	Not available
Minor surgery room	Functional
Laboratory	Functional
Pharmacy	Functional
Staff Houses	Non-existent
Kitchen and Store	Functional
Power/Electricity Backup	Not available
Safe, Clean water	Functional
Microscope	Functional
Baby weighing scale	Functional
Disability friendly infrastructure (Ramps, washrooms, wheelchairs)	Partially

5. Facility Staffing



KIBERA SOUTH HEALTH CENTRE

Sub-County: Langata



Services Offered:

Outpatient	Monday – Friday: 8:00 am to 5:00pm
Laboratory	Monday – Friday: 8:00 am to 5:00pm
Maternity	Active 24/7
Ambulance	Not Available
Referral Communication System	Adequate
SHA Accreditation	Yes

1. Policy standards Accountability and Transparency

Annual budget guided by County guidelines	Yes
Service Charter is available to the public	Yes
Insurance services displayed to the public	YES
Regular internal/external audits are done	Yes
Financial sources are made public, utilized based on community priorities	No
Citizen information for social auditing is available	Yes
Citizen participation in priority areas is held	Yes
Funds are spent transparently and accountably in priority areas with community input	No
Electronic medical record systems	No
Workflow Statistical reports	Yes
Electronic health information systems	No

2. Supplies

Sufficient generic, branded drugs & buffer stock	Yes
Sufficient drugs and supplies	No
Monthly reports on drug use are generated for management and planning	Yes
Enough non-pharmaceutical medical supplies	No
FIFO & FEFO system is used	Yes
Monthly reports on non-pharmaceutical and pharmaceutical supplies	Yes
Sufficient basic office supplies e.g. writing materials	Yes

3. Health Facilities Management Committee

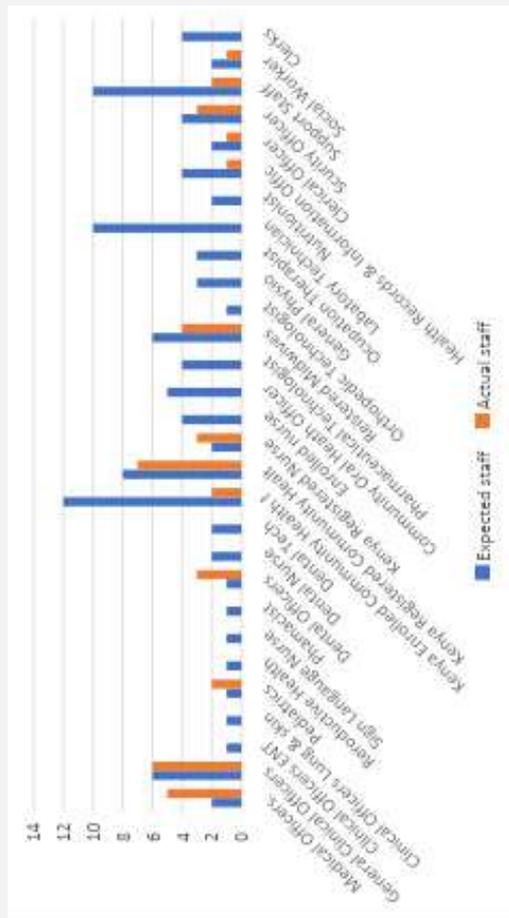
It is representative (gender, youth, and PWD)	Yes
Actively involved in the running and planning	Yes
Trained/Skilled to carry out its mandate	Yes
Open and operate an approved bank account	Yes
Maintain a permanent record of its deliberations	Yes
Takes action on the concerns of the community	Yes

Supervise and control of funds allocated	Yes
Prepare and submit financial and performance reports as prescribed	Yes

4. Facilities/Machines and Equipment

Item	Status
Incinerator	Functional
Maternity Ward	Functional
Minor surgery room	Functional
Laboratory	Functional
Pharmacy	Functional
Staff Houses	Non-existent
Kitchen and Store	Functional
Power/Electricity Backup	Not available
Safe, Clean water	Functional
Microscope	Functional and utilized
Baby weighing scale	Functional and utilized
Disability friendly infrastructure (Ramps, washrooms, wheelchairs)	PWD friendly

5. Facility Staffing





National Taxpayers Association
pesa zetu, haki yetu

National Taxpayers Association

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