



NANDI COUNTY CITIZENS REPORT CARD



CONTENTS

1.0	About NTA	2
2.0	About the Report	3
	Community Integrity Building (CIB)	3
	DevelopmentCheck at a glance	5
3.0	Summary findings from the Audit of the County projects	7
4.0	Findings & Recommendations	7
5.0	County Project summary tables, project profiles and digital pictures	8
	Annex 1: Project Assessment Interview Sheet	30
	Annex 2: Correspondence with the County Government	36



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1.0 About NTA

- The NTA is a national, independent, non-partisan organization focused on promoting good governance in Kenya.
- Since 2006, the NTA has been implementing programmes focused on citizen demand for accountability through monitoring of the quality of public service delivery and the management of devolved funds. It has achieved this through the development of social accountability tools (Citizen Report Cards), civic awareness, citizen capacity-building, partnerships with government agencies, service providers, private sector, civil society and community action groups.
- NTA is fully independent of government; however, it is committed to working with the government to improve service delivery and the management of devolved funds.
- Our Vision: An accountable, citizen-responsive government delivering quality services to all.
- Our Mission: To promote accountable, effective and efficient collection and utilization of public resources through citizen empowerment, enhancing public service delivery and partnership building.
- NTA has a governing council of 12 prominent civil society and religious organizations and eight active regional coordination offices covering the entire country that effectively support and enable operations at regional and constituency level.
- NTA employs professional experienced staff with minimum university degree in the relevant field of operation. The team has enabled NTA to establish itself as an authority in field of governance and advocacy for transparency and accountability.
- NTA has established constituency level structures where activities of the organization are shaped, managed and implemented by citizens through the Constituency Monitoring Committees (CMCs). This has significantly improved NTA reach and enhanced demand for accountability at grassroots level.
- NTA has established a call centre in Western region in partnership with Provincial Commissioner, Western Province to improve the quality of government services for all citizens living in western province.
- The NTA is also conducting Sector Public Expenditure Reviews to identify areas where services can be improved to benefit all Kenyans.
- NTA has conducted research and provided information to Kenyans through its Citizen Report Cards (CRCs), scoping studies, public forums and civic education through the media to present issues of how devolved funds are being used and their impact on development in constituencies in a user-friendly, simple, and accessible manner.
- NTA has produced Constituency Development Fund (CDF) Citizens Report Cards (CRCs) in over 134 constituencies and Local Authority Transfer Fund (LATF) CRCs in 21 local authorities.
- Baseline Scoping studies and report cards have also been produced for key public services like Health, Education, Registration Services, Rural Roads, Post Budget analysis and Security to enhance demand for accountability and potential for public action.
- NTA is implementing a public primary school report card nationwide in partnership with the Ministry of Education that seeks to bring parental involvement back to the management of public primary schools.

The NTA is a national, independent, non-partisan organisation focused on promoting good governance in Kenya through citizen empowerment, enhancing public service delivery and partnership building.

2.0 About the Report

Community Integrity Building (CIB)

Under the building citizen demand programme, NTA in partnership with Integrity Action is currently implementing a project whose goal is to promote good governance, transparency and accountability at the sub-national level to enable effective citizen participation, oversight and problem solving in the utilization of public funds and service delivery. Integrity Action is also supporting NTA in kind through its global partners network support by training workshops, integrity leadership courses, peer exchanges and global policy engagement.

Over the last year, the collaboration between NTA and Integrity Action has facilitated and supported the Ongoing of the Community Integrity Building pilot project in two constituencies of Homa Bay County; Homa Bay Town and Karachuonyo constituencies.

The Community Integrity Building (CIB) is a locally driven approach that helps to identify and implement appropriate, viable solutions to improve the integrity of public infrastructure and services. Integrity here is defined as the alignment of Accountability, Competence and Ethics, without corruption.

This approach has five phases, outlined below, and within each of the phases there are a number of steps to follow and tools to use. Although communities often operate within very different socio-economic and cultural realities, we have found that many adhere to the steps below in their Community Integrity Building.

Methodology

1. Context Sensitivity

1.1 Context & Stakeholder Analysis

Understanding the context and the stakeholders is the first step in community integrity building. The main purpose of stakeholder

analysis is to understand and address local communities' needs, concerns and capacities.

1.2 Community Engagement

As local communities are central to the CIB approach, it is important to ensure local ownership of the action and engage local communities in the process.

1.3 Establishing a Baseline

Baseline data refers to information gathered before a project or initiative begins. It is used later to provide a comparison for assessing impact.

2. Joint Learning

2.1 Identifying Community Monitors

Constituency Monitoring Committee (CMC) and County Accountability Network (CAN), also known as focal points, are central to CIB. The selection process of the monitors should be credible and the representatives should be reliable and interested in addressing the needs of the community.

2.2 Training Community Monitors

Once selected, community monitors are trained in monitoring skills such as analysing project documents, comparing the actual project to the documents, taking photos of the project, conducting beneficiary surveys, verifying their findings as well as advocating for the resolution of problems.

2.3 Joint Working Groups (JWGs)

Ultimately, the success of CIB depends on some form of effective interaction between the local communities, local authorities and the service providers, including contractors. Meaningful results

are most likely to be achieved when communities formalise interaction about the development process in a JWG or Monitoring Committee.

2.4 Sampling Projects to Monitor

The local communities themselves should, if possible, select priority development projects that matter most to them. Participatory community meetings could be used to help identify and select priority projects to be monitored by the community.

3. Evidence Base

3.1 Data Collection, Analysis and Verification

Once community monitors have been trained, projects to monitor selected and JWGs established, the data gathering begins. Using the DevelopmentCheck application and Beneficiary Surveys (rapid assessment questionnaire), monitors gather data on three key areas; [Access to information](#), [Community Engagement](#) and [Project Effectiveness](#).

3.1.2 Pre-Fieldwork: Accessing Project Information

This pre-fieldwork often involves gathering as much appropriate information about the development projects that you intend to monitor.

3.1.3 Fieldwork: Gathering Evidence

Fieldwork is all about collecting data. The aim of a field visit is to gather evidence on projects being monitored and feedback from the communities affected, ensuring that a representative sample of the population is heard.

4. Constructive Engagement

4.1 Sharing Findings

Once evidence is gathered, community monitors share their findings with key stakeholders in order to address any issues they have found and also share good practices they have seen. If problems with projects or services have been uncovered they propose solutions or “fixes” to these problems.

A fix is the resolution of a problem to the satisfaction of the main stakeholders, and a fix-rate, is the percentage of identified problems that are resolved.

4.2 Identify solutions and advocate for change

In order to prevent further problems monitors are encouraged to work with contractors and authorities to ensure projects are planned and maintained effectively.

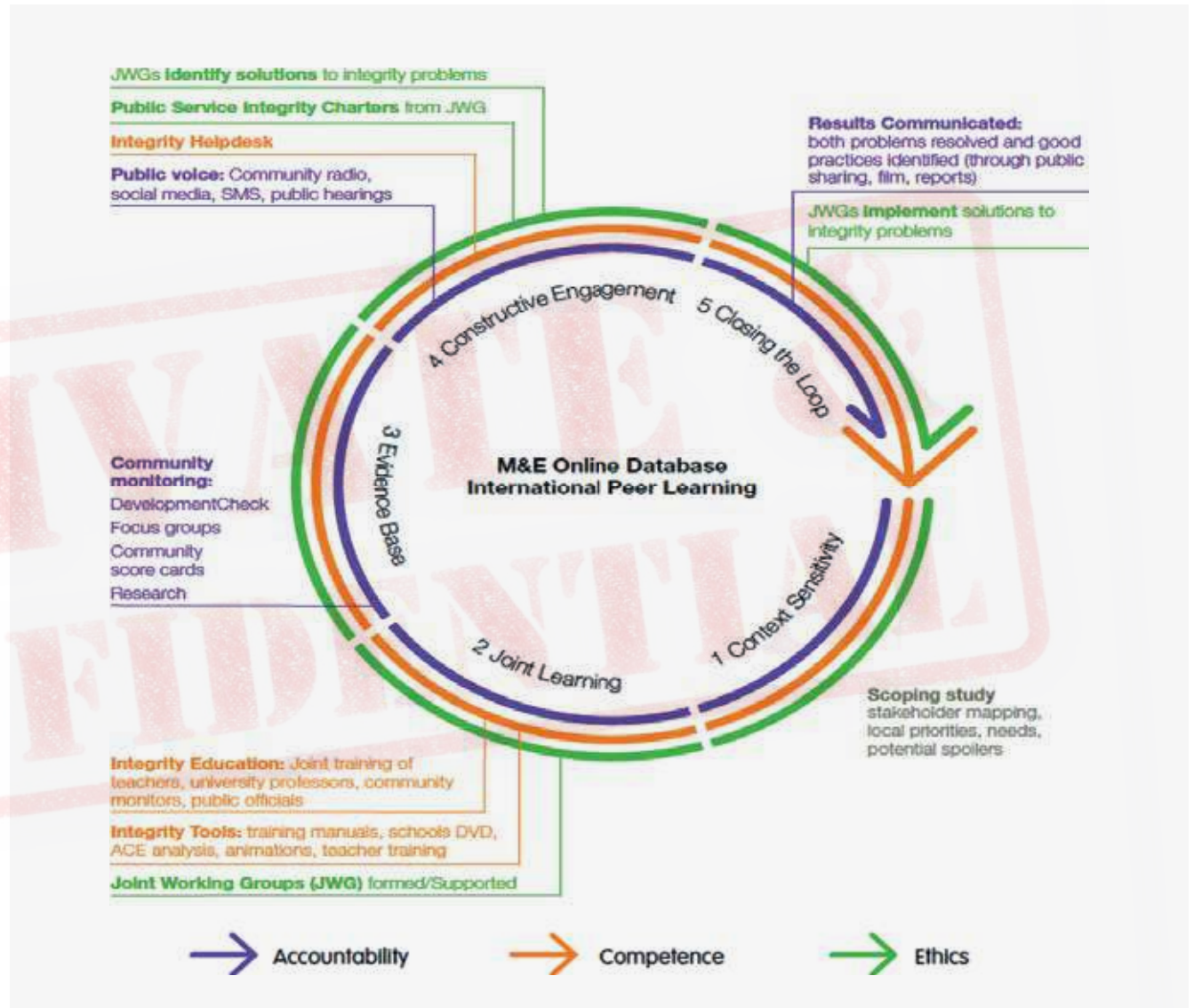
5. Closing the loop

5.1 Fixing Problems & Advocacy

If solutions to identified problems are not found or implemented easily, then it may be useful to carry out an advocacy campaign. Advocacy can be led and undertaken by the local communities affected by the development projects.

5.2 Learning & Impact Assessment

To achieve the CIB objectives you set out to accomplish, and to assess the impact of your work, it is important to measure against indicators. Therefore before starting the project make sure to conduct a baseline study and develop indicators that will help you to know when a change has happened. These indicators should be used to help you assess your own progress throughout the community integrity building programme.



DEVELOPMENT CHECK

At a Glance

THE NEED

The National Taxpayers Association (NTA) uses the Citizens' Report Card (CRC's) to monitor management of devolved funds for better government service delivery and infrastructure development to promote transparency and accountability. NTA facilitates the Constituency Monitoring Committees (CMC's) and County Accountability Networks (CAN's) to produce CRCs which are used by the citizens as tools for demanding accountability. The DevelopmentCheck application, hence, becomes a powerful tool for integrating ICT in NTA's work for effective management of CDF funds.

THE CHALLENGE

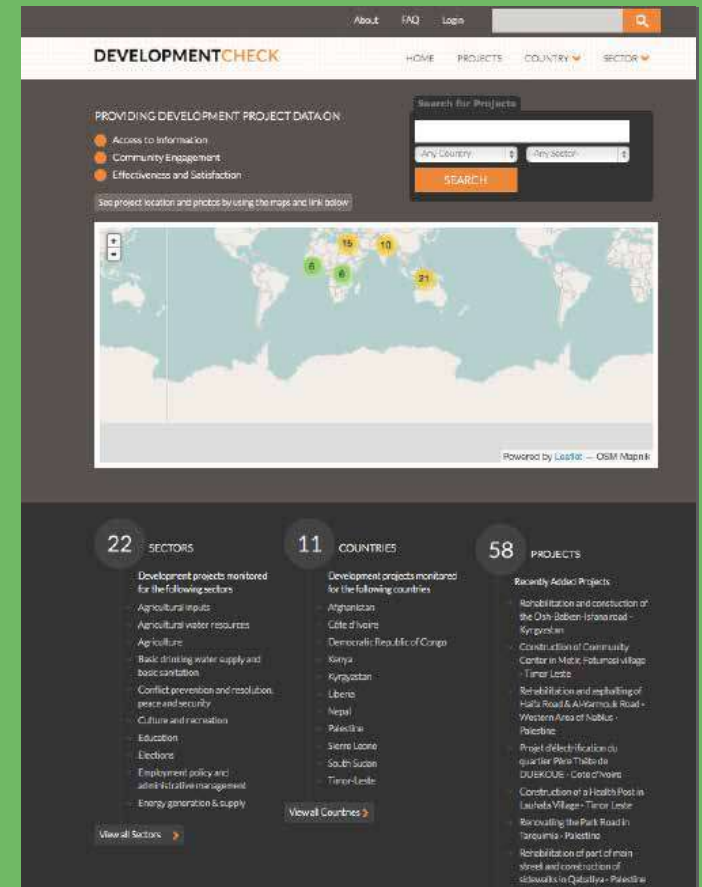
Aid and government funds for development projects are often lost due to fraud, corruption and mismanagement, thereby affecting development outcomes. These losses show the need for greater accountability and effectiveness of development projects.

THE RESPONSE

DevelopmentCheck is a user driven and solution oriented online tool for citizen feedback on the transparency, participation and effectiveness of development projects. Integrity Action developed the tool in partnership with their country partners and Young Innovations, developers in Nepal and practitioners in the field of Open Data and the International Aid Transparency Initiative (IATI).

HOW IT WORKS

Integrity Action and NTA trains CMC's and CAN's in Community Integrity Building (CIB) approach so they can effectively monitor development projects in their communities. The community identifies priority development projects to monitor and then collects data on these through project site visits, beneficiary surveys (rapid assessment questionnaire), information requests and photos.



They enter the data for each project monitored into a questionnaire on DevelopmentCheck. They can also upload project documents such as the bill of quantity or contract if available, as well as photos or videos.

Once data is uploaded online, NTA conducts an internal verification and review of the information by engaging the relevant stakeholders i.e. Member of Parliament (MP) and Constituency Development Fund Committee (CDFC) and then a moderator, currently Integrity Action staff, verifies and publishes the information through DevelopmentCheck. As some projects are monitored over a long period of time data may be entered from more than one site visit.

The NTA shares the findings with the community, government and contractors. Through constructive engagement with these key stakeholders, they can fix problems and improve development projects. The percentage of problems resolved is called the 'fix-rate' and it is used to track the progress.

THE RESULTS

DevelopmentCheck helps to close the loop on problems in project Ongoing. Through constructive engagement with key stakeholders 30%-50% of identified problems in critical infrastructure and services can be resolved to the communities satisfaction. DevelopmentCheck also enables cross-country comparison and collective advocacy. In other words, this data provides evidence to generate pressure for improved services and projects.

The screenshot shows the 'INTEGRITY INDICATORS' section of the DevelopmentCheck interface. It features a date selector for 'Monitoring Information as of' set to '2013-09-13'. The interface is divided into three main sections: 'ACCESS TO INFORMATION', 'COMMUNITY ENGAGEMENT', and 'PROJECT EFFECTIVENESS'. Each section contains specific questions with corresponding colored feedback circles (red X for 'No', orange minus for 'Partial', green checkmark for 'Yes').

Section	Question	Result
ACCESS TO INFORMATION	Could the community access the project documents? Documents that were available >	Partial (orange minus)
	How is it calculated?	
COMMUNITY ENGAGEMENT	Was the community consulted in the project design?	No (red X)
	Was the community involved in project implementation?	No (red X)
	How is it calculated?	
PROJECT EFFECTIVENESS	Problem Identification and Resolution. No problems were identified with the delivery of this project during the project monitoring period.	
	Was the community satisfied with the project delivery?	Yes (green checkmark)

The legend on the right explains the colored circles: No (red X), Partial (orange minus), and Yes (green checkmark). Below the legend, it states: 'The coloured circles show the monitoring results and community feedback on the project in three areas:'

- Access to information - whether the communities can access key project information such as budget or plans.
- Community Engagement - whether communities are involved in the project design and/or implementation.
- Effectiveness - whether the project is effective, complies with established standards and the communities are satisfied.

<http://www.developmentcheck.org>

3.0 Summary findings from the Audit of the County projects

Project Assessment Classification	No. of Projects	Budget Awarded	Budget Spent	Budget Variance
		Kshs.	Kshs.	Kshs.
Well Implemented projects	8	74,764,253.00	74,764,253.00	0.00
Ongoing projects	25	204,444,225.00	138,902,249.00	65,541,976.00
Badly Implemented projects	2	8,781,950.00	8,781,950.00	0.00
Abandoned projects	2	28,503,220.00	15,200,000.00	13,303,220.00
Ghost projects	0	0.00	0.00	0.00
Delayed Implemented projects	1	4,718,756.00	0.00	4,718,756.00
TOTAL	38	321,212,404.00	237,648,452.00	83,563,952.00

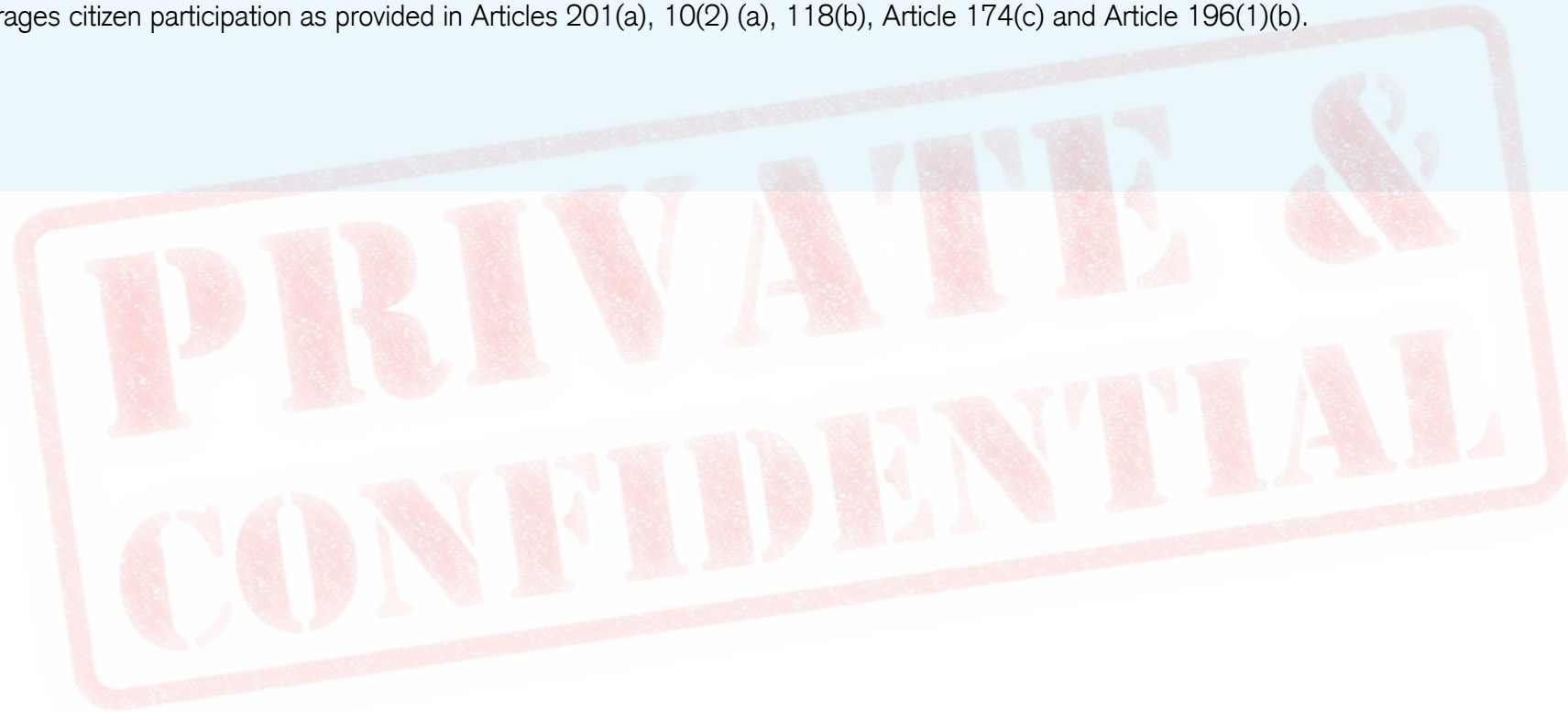
Main Findings	Summary of funds wasted (Kshs.)	% of total wasted
Abandoned projects	28,503,220.00	8.87%
Ghost projects	0.00	0.00%
Budget Variance	83,563,952.00	26.02%

3.1 Findings

1. There is a lack of commitment at the county level to involve citizens during project implementation, several heads of institutions like schools and health facilities reported to have had minimal role during the implementation of projects.
2. There is inadequate information making it very difficult for citizen to participate in project implementation. Information was availed to NTA after numerous meetings and the same information was not publicly available.
3. Some projects were poorly implemented using sub standard materials and in some cases the costs were higher than estimated costs. This was attributed to lack of oversight.

4.0 Recommendations

1. Enhance supervision of the project to enhance the quality of project implementation.
2. Improve the procurement process to avoid over expenditure on projects.
3. Make available all records of projects, plus Bills of Quantities in line with Article 35(a) and (b) of the constitution.
4. Involve citizens in implementation of projects to enhance ownership of the projects by the community in line with the spirit of the new constitution that encourages citizen participation as provided in Articles 201(a), 10(2) (a), 118(b), Article 174(c) and Article 196(1)(b).



5.0 Project classification summary tables, project profiles and digital photos for County projects visited and assessed



Kimondi - Kipsamoite Road



1st Monitoring Visit, September 2015

Sub County

Chesumei

Ward

Kaptel/kamoywo

Activity

Bush clearing, grading, gravelling
9.4km road

Assessment date

4/9/2015

Total funds awarded

Kshs. 3,204,384

Total funds spent

Kshs. 3,204,384

Variance

Nil

Project Category

Category A

Project Status

Complete and in use

Comments

Implementation of the project was well done, the road is wide enough and bushes along the road were cleared. It was found out during the 2nd monitoring visit that the road was re-graded.

2nd Monitoring Visit, March 2016

Kibochii - Maraba - Boi Primary Road



Sub County

Aldai

Ward

Kobujoi

Activity

Grading, gravelling, culvert
installation, excavation, bush clearing

Assessment date

7/9/2015

Total funds awarded

Kshs. 4,074,210

Total funds spent

Kshs. 4,074,210

Variance

Nil

Project Category

Category A

Project Status

Complete and in use

Comments

The road was well graded, murrum used was of good quality. The road is now accessible and it represents value for money

Kapsabet County Referral Hospital



Sub County

Emgwen

Ward

Kapsabet

Activity

Completion of staff quarters

Assessment date

07/09/2015

Total funds awarded

Kshs. 49,211,686

Total funds spent

Kshs. 49,211,686

Variance

Nil

Project Category

Category A

Project Status

Complete and in use

Comments

The County Government took over the project from the National government. The staff quarters are made up of 3 blocks of 6 units each. Completion work entailed walling, roofing, plaster work, electrical as well as mechanical works. The entire roof had to be replaced as the previous one had worn out.

Building materials used are of good quality, plaster, painting and roof works are of high quality. The rooms are spacious enough, doors are made of mahogany finish and the windows provides enough lighting. There is an emergency exit door in case of fire and a ramp on the ground floor



Enego-Ndurio-Kapkolei Road



Sub County

Aldai

Ward

Ndurio/Koyo

Activity

Grading, gravelling and bush clearing of 5.8 km road

Assessment date

14/9/2015

Total funds awarded

Kshs. 4,379,696

Total funds spent

Kshs. 4,379,696

Variance

Nil

Project Category

Category A

Project Status

Complete and in use

Comments

The project was well implemented, grading was fairly undertaken and enough murrum was placed. Amount spent is commensurate with work that was undertaken.



Nandi Hills Hospital



Sub County

Nandi hills

Ward

Nandi hills

Activity

Construction of septic tank

Assessment date

02/10/2015

Total funds awarded

Kshs. 5,000,000

Total funds spent

Kshs. 5,000,000

Variance

Nil

Project Category

Category A

Project Status

Complete and in use

Comments

The concrete works used are of high standard, there are no visible cracks. Manholes are of good quality materials. The septic tank is big enough and it's able to serve it's intended purpose. The manhole covers are made of cast iron to ensure safety. Overall the project represents value for money.

Kapsabet County Referral Hospital



Sub County

Emgwen

Ward

Kapsabet

Activity

Repair of mortuary cooler

Assessment date

2/9/2015

Total funds awarded

Kshs. 4,000,000

Total funds spent

Kshs. 4,000,000

Variance

Nil

Project Category

Category A

Project Status

Complete and in use

Comments

The cooler is working well and serving it's intended purpose. There were many complains from the users on the bad state that the mortuary was before. The mortuary attendants were happy since the system is now working effectively and efficiently.

Kapkoros Women Group Water Project



Sub County

Nandi hills

Ward

Kapchorwa

Activity

Piping of water, construction of pump house & connection of electricity

Assessment date

23/9/2015

Total funds awarded

Kshs. 1,230,000

Total funds spent

Kshs. 1,230,000

Variance

Nil

Project Category

Category A

Project Status

Complete and in use

Comments

The pump house was well constructed and laying of pipes was well done. The community initiated the project and the water storage tank was constructed using community members cash contribution. It reported that it was fully involved in implementation thus full ownership of the project. The project was of much relief to the community members since they had suffered for long as getting water from the source was hectic.



Karlei-Chepketei Road



Sub County

Chesumei

Ward

Kosirai

Activity

Bush clearing, grading, gravelling, culvert installation in 3.7km road

Assessment date

4/9/2015

Total funds awarded

Kshs. 3,664,277

Total funds spent

Kshs. 3,664,277

Variance

Nil

Project Category

Category A

Project Status

Complete and in use

Comments

The road was in poor state during the 1st monitoring visit, Some parts of the road was not well gravelled. The road was constructed during rainy season which led to some materials to be eroded. The road was however re-gravelled by Kenya Rural Roads Authority (KeRRA).



Kapkoros - Koisagat Road



Sub County

Nandi Hills

Ward

Kapchorwa

Activity

Bush clearing, grading, gravelling, culvert installation of 8 km road

Assessment date

3/9/2015

Total funds awarded

Kshs. 2,781,950

Total funds spent

Kshs. 2,781,950

Variance

Nil

Project Category

Category B

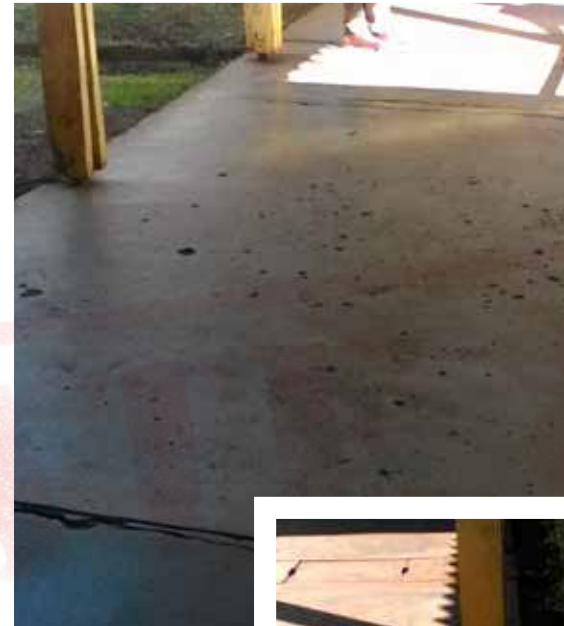
Project Status

Complete and in use

Comments

Implementation of the project was poorly done, enough gravel was not placed, some parts of the road is not of the required standard size. It is hard to access the road during rainy season. Amount allocated to the project was less since the estimated cost of the project is Kshs. 9,000,000. The relevant department had committed to re-do the work. The situation remained as it was during re-visit of the project in March 2016. The community was not satisfied with project deliverables.

Mosoriot Sub-county Hospital



Sub County

Chesumei

Ward

Ngechek/Lelmokwo ward

Activity

Renovation of hospital

Assessment date

10/09/1015

Total funds awarded

Kshs. 6,000,000

Total funds spent

Kshs. 6,000,000

Unaccounted for funds

Nil

Project Category

Category B

Project Status

Complete and in use

Comments

Renovation work involved; painting, floor re-carpeting, roofing, and replacement of worn out windows and doors. Amount of funds allocated is high compared to the magnitude of work undertaken. The worn out wood pillars should be replaced with metal pillars.

Kapchemosin primary school



1st Monitoring Visit, September 2015

Sub County

Aldai

Ward

Kaptumo/kaboi

Activity

Construction of 1 ECD

Assessment date

14/9/2015

Total funds awarded

Kshs. 700,000

Total funds spent

Kshs. 560,000

Variance

Kshs. 140,000

Project Category

Category C

Project Status

Ongoing and not in use

Comments

The workmanship of the project is very good, the bricks (Makiga) has given the project an aesthetic appeal. However, slow implementation of the project was recorded during the 1st monitoring visit in September, 2015 and the project elements were exposed to harsh weather conditions.

There was progress in implementation when NTA re-visited the project in March 2016. The project was on it's completion stages, and the community was happy with the progress.

Mosobecho Primary School



1st Monitoring Visit, September 2015

Sub County

Emgwen

Ward

Kapsabet

Activity

Construction of 1 Early Childhood Development centre (ECD)

Assessment date

09/09/1015

Total funds awarded

Kshs. 700,000

Total funds spent

Kshs. 620,000

Variance

Kshs. 80,000

Project Category

Category C

Project Status

Ongoing and not in use

Comments

The project was a pilot project aimed at saving costs and time by using locally made bricks. There were delays in implementation of the project as most contractors or masons did not know how to use the interlocking bricks. The community complained of the slow implementation of the project during the 1st monitoring visit in September, 2015.

The project recorded new changes during the 2nd monitoring visit, it was in its completion stages. Plaster work on the floor and walls had been undertaken and roof work was ongoing.



2nd Monitoring Visit, March 2016



2nd Monitoring Visit, March 2016

Kipchoge Stadium



Sub County

Nandi

Ward

Kapsabet

Activity

Construction of a perimeter wall, ablution block, dais and gates

Assessment date

09/09/2015

Total funds awarded

Kshs. 95,204,976

Total funds spent

Kshs. 92,000,000

Variance

Ksh. 3,204,976

Project Category

Category C

Project Status

Ongoing and not in use

Comments

Work done so far is good. Construction of the perimeter wall and dais portrayed good workmanship. Implementation of the project should be fast-tracked. The perimeter wall is of 900 meters. The pavilion is suppose to be divided into 3; offices, security spaces and changing rooms.

During the 2nd monitoring visit in Mid March 2016, finish work at the toilets was on going and construction of the perimeter wall was complete. The community however reported that implementation of project is very slow

Nandi Hills Stadium



1st Monitoring Visit, September 2015



2nd Monitoring Visit, March 2016

Sub County

Nandi Hills

Ward

Nandi Hills

Activity

Construction of a perimeter wall, a gate, ablution block and levelling of the stadium ground

Assessment date

03/10/2015

Total funds awarded

Kshs. 19,100,429

Total funds spent

Kshs. 19,100,429

Variance

Nil

Project Category

Category C

Project Status

Ongoing and not in use

Comments

The workmanship of the project is good, concrete work and building stones are also good. Initially the amount allocated was suppose to undertake the 4 mentioned activities but much of the amount was spent on ground leveling and fencing which costed approximately Kshs. 14,000,000. The County government has therefore allocated the project more funding amounting to kshs. 22,000,000 to complete the 1st phase of the project and construction of a dais. During the 2nd monitoring visit in March 2016, levelling of the stadium and construction of the perimeter wall were still underway.

Meteitei Market



Sub County

Tindiret

Ward

Tinderet

Activity

Construction of double toilets

Assessment date

5/9/2015

Total funds awarded

Kshs. 1,200,000

Total funds spent

Kshs. 1,200,000

Variance

Nil

Project Category

Category C

Project Status

Ongoing and not in use

Comments

Good quality materials were used in construction of the toilets, bush stones were used in walling, paint work has good finishing. The toilets are spacious and well ventilated. The project represents value for money.

Sile/Kaputi Water Project



Sub County

Nandi hills

Ward

Chepkunyuk

Activity

Construction of water weir, renovation of existing water tank and piping to target a population of 2000 people

Assessment date

2/10/2015

Total funds awarded

Kshs. 1,950,000

Total funds spent

Kshs. 1,950,000

Variance

Nil

Project Category

Category C

Project Status

Ongoing and in use

Comments

The workmanship of the project is good, good masonry work was employed in construction of 2 water weirs, piping was well done. The community had requested the County government to construct water storage tanks in the area. During 2nd monitoring visit in March 2016, it was found out that the existing water tank had been renovated and 2 more water weirs had also been constructed. The water source should be fenced to avoid water from being contaminated. The project has been factored in for more funding to complete the pending work.

Cherobon Water Project



Sub County

Nandi hills

Ward

Lessos

Activity

Construction of water storage tank, spring protection and piping of water

Assessment date

4/9/2015

Total funds awarded

Kshs. 2,395,000

Total funds spent

Kshs. 2,395,000

Variance

Nil

Project Category

Category C

Project Status

Ongoing and not in use

Comments

Construction of water storage tank was complete when the project was 1st assessed in September, 2015, it was constructed to the required standard size. The community could not access water as pipe work had not been undertaken. During 2nd monitoring visit in March, the community reported that 512 pipes were supplied and laid on the ground. However, piping from the source has not been undertaken as more pipes are still required. The community complained of the slow implementation of the project

Kapsean Water Project



Sub County

Nandi hills

Ward

Nandi hills

Activity

Construction of water storage tank and piping to target a population of 2000 people

Assessment date

01/10/2015

Total funds awarded

Kshs. 2,060,000

Total funds spent

Kshs. 2,060,000

Variance

Nil

Project Category

Category C

Project Status

Ongoing and in use

Comments

Construction of water storage tank is complete, the workmanship of the project is of good standard, no cracks were observed in the tank, it was well painted and ready for use. Piping of water from the water source has not been undertaken. However, the project has been tendered for as per the tender notice of February 2016. The community reported that it was involved in implementation and it is eager to access water

Kipkimba Water Project



1st Monitoring Visit, September 2015



2nd Monitoring Visit, March 2016

Sub County

Nandi hills

Ward

Nandi hills

Activity

Construction of water storage tank and piping of water to target population of 2000

Assessment date

01/10/2015

Total funds awarded

Kshs. 1,300,000

Total funds spent

Kshs. 1,300,000

Variance

Nil

Project Category

Category C

Project Status

Ongoing and not in use

Comments

The workmanship and quality of materials used are so far good. Construction of water storage tank was ongoing when NTA's 1st assessment in September, 2015. Pipes had also been purchased but pipe work had not yet begun. Construction of the water tank was complete by the time NTA re-visited the project in March 2016, however the community bitterly complained that the contractor did not clear the water tank after completing work leading to blockage of the water tank. It was forced to contribute kshs 15,000 to break the roof of the tank so as to unblock it.

Talal Water Project



Sub County

Nandi hills

Ward

Nandi hills

Activity

Construction of water weir and piping to target population of 1500

Assessment date

7/10/2015

Total funds awarded

Kshs. 2,196,000

Total funds spent

Kshs. 2,196,000

Variance

Nil

Project Category

Category C

Project Status

Ongoing and not in use

Comments

Masonry work is of high standard, the water weir and the covers were strongly built. During 2nd monitoring visit in March 2016, NTA found out that pipe work from the water source had been undertaken although a lot of water is going wastage as there is no water tank. Otherwise the community felt that the project was delivered on time since there has been water problem in the village

Chematich Water Project



Sub County

Tindiret

Ward

Kapsimotwa

Activity

Construction of pump house, 2 water storage tank & masonry sump, spring protection and laying of pipes

Assessment date

15/9/2015

Total funds awarded

Kshs. 6,087,820

Total funds spent

Kshs. 6,087,820

Variance

Nil

Project Category

Category C

Project Status

Ongoing and not in use

Comments

The 2 water storage tanks were strongly built. The pump house was also in place, the community is yet to benefit from the project since electricity has not been connected to the pump house to enable the machine pump water to the 2 water storage tanks. It was found out during the 2nd monitoring visit in March 2016 that the community had not yet accessed water as connection of electricity to the pump house had not been undertaken. The community reported that it was involved in implementation of the project and it want it completed so that it can serve the intended purpose.

Kiropket Market



Sub County

Emgwen

Ward

Kapsabet

Activity

Construction of double toilets

Assessment date

7/9/2015

Total funds awarded

Kshs. 1,200,000

Total funds spent

Kshs. 1,200,000

Variance

Nil

Project Category

Category C

Project Status

Ongoing and not in use

Comments

Very good quality materials were used in construction of the toilets; bush stones were used for walling and tiles were used for inner walling. Roofing and plaster work was well done. The project was in it's final stages when NTA assessed the project for the 2nd time in Mid March, 2016.

Simbi Village/Lessos Cattle Dip Water Project



Sub County

Nandi hills

Ward

Nandi hills

Activity

Piping of water to target population of 750 people

Assessment date

5/9/2015

Total funds awarded

Kshs. 1,450,000

Total funds spent

Ksh. 1,450,000

Variance

Nil

Project Category

Category C

Project Status

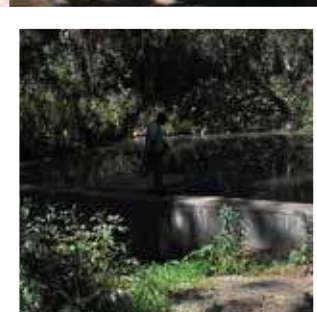
Ongoing and in use

Comments

Pipe work have not yet reached the targeted place, lessos dispensary is the only one that have been supplied with water but Simbi village and lessos cattle dip are yet to get water. The County government has allocated more funding of Kshs. 1,000,000 for purchase of pipes for extension of water.



Kapkaititon Water Project



Sub County

Nandi hills

Ward

Nandi hills

Activity

Construction of water storage tank, purchase and laying of pipes

Assessment date

9/10/2015

Total funds awarded

Kshs. 2,300,000

Total funds spent

Kshs. 2,300,000

Variance

Nil

Project Category

Category C



Project Status

Complete and in use

Comments

Masonry work employed in construction of water storage tank is of high standard, it is strong enough to hold water. Steel pipes that have been used to connect water from the storage tank are of good quality. NTA community monitor reported that most households were connected to piped water since pipe work had been undertaken by the time the project was re-visited. The community was involved in implementation of the project.

Boi Primary School



Sub County

Aldai

Ward

Kobujoi

Activity

Construction of 1 Early Childhood Development Centre (ECD)

Assessment date

07/09/2015

Total funds awarded

Kshs. 700,000

Total funds spent

Kshs. 100,000

Variance

Kshs. 600,000

Project Category

Category C

Project Status

Ongoing and not in use

Comments

No recent work activity was observed at the project site during the 1st monitoring visit, foundation of the project was the only activity that had been undertaken. Completion of the project should be hastened so that the ECD children can learn in a conducive environment. No change was observed in as far as construction was concerned by the time NTA revisited the project in March 2016 apart from delivery of sand and 20 bags of cement to the project site.

Kamuny Primary School



1st Monitoring Visit, September 2015



2nd Monitoring Visit, March 2016

Sub County

Nandi Hills

Ward

Chemase

Activity

Construction of 1 Early Childhood Development Centre (ECD)

Assessment date

10/9/2018

Total funds awarded

Kshs. 700,000

Total funds spent

Kshs. 133,000

Variance

Kshs. 567,000

Project Category

Category C

Project Status

Ongoing and not in use

Comments

Foundation of the project is the only activity that has been undertaken during the 1st monitoring visit, materials were also at the project site. Construction work had begun by the time NTA re-visited the project in March 2016. The department concerned should hasten the implementation of the project so that it can serve its intended purpose.

Kapolebo Water Project



Sub County

Tinderet

Ward

Soba/Songhor

Activity

Construction of water storage tank, protection of water spring and piping

Assessment date

7/9/2015

Total funds awarded

Kshs. 3,440,000

Total funds spent

Kshs. 3,440,000

Variance

Nil

Project Category

Category C

Project Status

Ongoing and not in use

Comments

Implementation of the project had not yet begun during the 1st monitoring visit in September 2015, the water intake was bushy. During the 2nd monitoring visit in March 2016, changes were recorded, the water storage tank had been constructed, pipes had been purchased (steel and plastic) and connection of water from the source to the tank was ongoing. The community was so far happy with implementation of the project.

Metetei Hospital



Sub County

Tindiret

Ward

Kapolepo

Activity

Construction of maternity wing

Assessment date

05/09/2015

Total funds awarded

Kshs. 6,000,000

Total funds spent

Nil

Variance

Nil

Project Category

Category C

Project Status

Ongoing and not in use

Comments

The project has been tendered for as per February 2016 tender notice that was advertised.

Kaptumo Hospital

Sub County

Aldai

Ward

Kaptumo/Kaiboi

Activity

Upgrading of facility

Assessment date

14/09/2015

Total funds awarded

Kshs. 5,000,000

Total funds spent

-

Variance

-

Project Category

Category C

Project Status

Ongoing and not in use

Comments

The project is under procurement, it has been tendered for as per Nandi County tender notice of February 2016.

Kabiyet Hospital

Sub County

Chesumei

Ward

Kabiyet

Activity

Construction of inpatient ward

Assessment date

7/9/2015

Total funds awarded

Kshs. 9,000,000

Total funds spent

-

Variance

-

Project Category

Category C

Project Status

Ongoing and not in use

Comments

The project is at procurement stage.

Kaptuma Primary School



1st Monitoring Visit, September 2015

Sub County

Nandi Hills

Ward

Chepkunyuk

Activity

Construction of 1 Early Childhood Development Centre (ECD)

Assessment date

11/9/2015

Total funds awarded

Kshs. 700,000

Total funds spent

Kshs. 130,000

Variance

Kshs. 570,000

Project Category

Category C

Project Status

Ongoing and not in use

Comments

Actual construction of the project had not yet begun during NTA's 1st monitoring visit in September 2015. However, materials had been delivered to the project site. Some progress had been made during re-visit of the project in March 2016 in that, Floor slab had been constructed. Meanwhile the Parents Teachers Association (PTA) decided to construct 3 semi-permanent classrooms as there was dire need of classrooms for ECD pupils as it waits for completion of the project



2nd Monitoring Visit, March 2016

Tungururwo Primary School



1st Monitoring Visit, September 2015

Sub County

Aldai

Ward

Kemelio/Maraba

Activity

Construction of 1 ECD centre

Assessment date

7/9/2015

Total funds awarded

Kshs. 700,000

Total funds spent

Kshs. 320,000

Variance

Kshs. 380,000

Project Category

Category C

Project Status

Ongoing and not in use

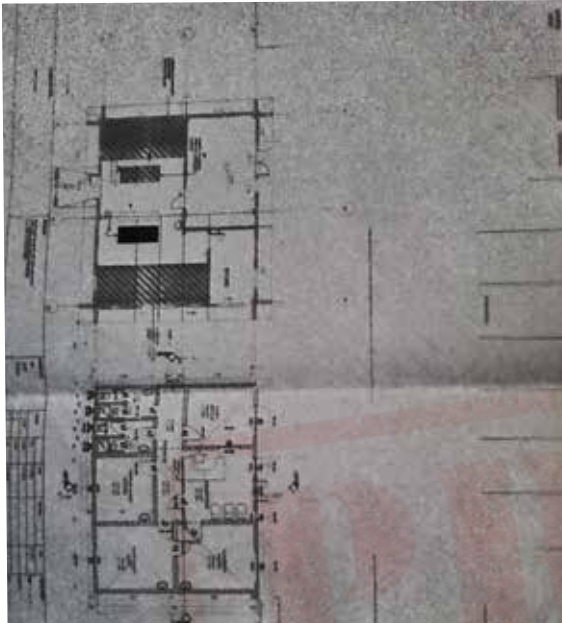
Comments

Construction of the floor slab was the only activity that had been undertaken by the time NTA undertook the 1st assessment in September 2015. Most of the materials were also at the project site. Changes were recorded during revisit of the project in March 2016, construction of the walls was underway. The school management was so far happy with the progress.



2nd Monitoring Visit, March 2016

Nandi Hills Hospital



Sub County

Nandi Hills

Ward

Nandi Hills

Activity

Construction of a mortuary

Assessment date

02/10/2015

Total funds awarded

Kshs. 15,000,000

Total funds spent

-

Variance

-

Project Category

Category C

Project Status

Ongoing and not in use

Comments

The project plan has already been developed. Implementation of the project is yet to begin, it is worthwhile to report that the project has been tendered for as per the tender notice of February 2016



Siwo Water Project



1st Monitoring Visit, October 2015

Sub County

Nandi Hills

Ward

Chepkuyuk

Activity

Construction of water storage tank, pump house & purchase and laying of pipes

Assessment date

10/09/2015

Total funds awarded

Kshs.360,000

Total funds spent

Kshs. 360,000

Variance

-

Project Category

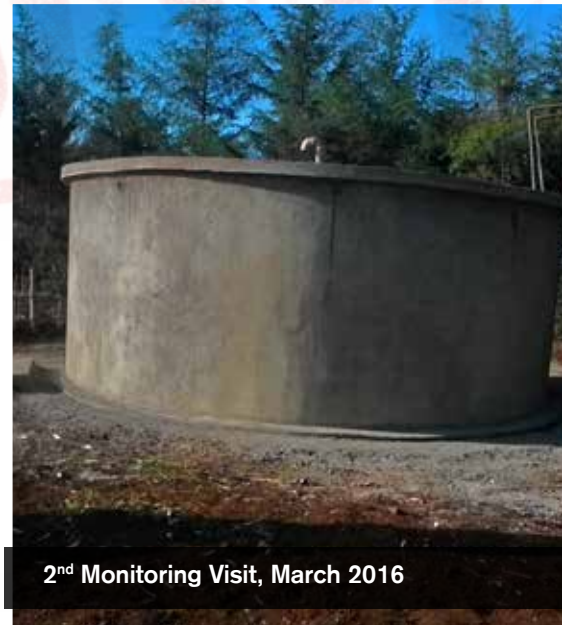
Category C

Project Status

Ongoing and not in use

Comments

It is worth to note that the project was initially funded by Nandi Hills CDF, It funded construction of a water storage tank, pump house and part of pipe work. During NTA's 1st monitoring visit in October 2015, no work had been undertaken by the County Government of Nandi, however during the 2nd NTA assessment; the county had purchased some pipes for pipeline extension and constructed one water storage tank. The community is yet to access water as electricity has not yet been connected to the pump house.



2nd Monitoring Visit, March 2016

Kapsabet County Referral hospital



Sub County

Chesumei

Ward

Kapsabet

Activity

Upgrading of the facility

Assessment date

02/09/2015

Total funds awarded

Kshs. 25,000,000

Total funds spent

Variance

Project Category

Category C

Project Status

Ongoing and not in use

Comments

The hospital is yet to be upgraded, it is under procurement stage.



Kamatargui Conservancy



Sub County

Chesumei

Ward

Kapsabet

Activity

Fencing of 52 acres of land

Assessment date

4/9/2015

Total funds awarded

Ksh 14,000,000

Total funds spent

Ksh 11,000,000

Variance

Kshs. 3,000,000

Project Category

Category D

Project Status

Incomplete and not in use

Comments

The land has been fenced using concrete posts and barbed wire. It has been divided into 3 sections; 50% of the work in section 1 has been completed, in section II 35% of the work has been completed while in section III, the work is at 15%. The County Government held a stakeholders meeting in December, 2015 to resolve land issues from the community. The fenced land is meant to keep water deer's so as to promote tourism in the County. No progress was recorded during the 2nd monitoring visit in March 2016.



Mlango Entrance



Sub County

Chesumei

Ward

Lelmokwo

Activity

Construction of a gate and shops at Mlango

Assessment date

23/10/2015

Total funds awarded

Kshs. 14,503,220

Total funds spent

Kshs. 4,200,000

Variance

Kshs. 10,303,220

Project Category

Category D

Project Status

Incomplete and in use

Comments

The gate was well built, materials used are of good quality; the I-beams and metal used are long lasting. The curio shops have not been constructed and this need to be done so that the project can serve its intended purpose. The community was not involved in design and implementation of the project and it also reported that the project will only be beneficial upon its completion.

Chebinyinyi Water Project



Sub County

Nandi

Ward

Kapchorua

Activity

Construction of water storage tank (100m³), intake, protection of 2 water springs, purchase and laying of pipes

Assessment date

04/10/2014

Total funds awarded

Kshs. 4,718,756

Total funds spent

Variance

Project Category

Category G

Project Status

Delayed implementation

Comments

Implementation of the project had not yet begun by the time NTA visited the project.

Annex 1: Project Assessment Interview Sheet - Beneficiary Survey

PART I (To be completed by the Monitor, not Respondent)

1. General Project Information

1.1 Project Name		1.2 Constituency Name	
1.3 Location/Ward		1.4 Project title	
1.5 Project Reference		1.6 Rural/Urban	
1.7 Project Sector			
1.8 Date of project visit (Monitoring date)		1.9 Project Start Date dd/mm/yy	
1.10 Project End Date dd/mm/yy		1.12 About the project	

2. Project Status

	Tick one (√)	Remarks/Comments (These will be put in additional info about the project in the end in DevelopmentCheck)
Project Planning/Identification		
Ongoing		e.g. Ongoing and in use / Ongoing and not in use (Incomplete and in use/ Incomplete and not in use)
Complete		e.g. Complete and in use / Complete and not in use
Project Evaluation		
Cancelled		e.g. Reallocation of funds / Abandoned

3. Financial Information (This table should be attached in DevelopmentCheck)

FY	AMOUNT	08/09	09/10	10/11	11/12	12/13	13/14	TOTAL
	Amount awarded as per CDF Records (Budget of the project)							
	Actual amount received (Project site)							
	Actual expenditure as at the assessment date							
Total Other Funds Spent to Date (2013/14) Kshs.(LATF, CDF, NGOs, CBOs, FBOs, Private Sector, etc.) Specify Actual Source								
Total Funds Spent to Date (Kshs.)								

PART II (Interviewee Response)

The questionnaire below can be used to gather feedback from beneficiaries on projects you are monitoring. Before conducting the interview, remember to introduce yourself to the beneficiary (interviewee) and explain why you are conducting this interview.

Example introduction of the interviewer to the beneficiary

Hello, I am [interviewer name] from a non-governmental organisation called [interviewer's organisation]. We are currently trying to understand people's experience with [name of the project being monitored]. Your views and experience will be kept confidential.

1.0 Respondent Details *[Make sure you include details of key respondents interviewed in the field in the table below]*

General Information	Name of beneficiary interviewee:	
	How long have you been staying here? (The person should have stayed in a place for more than 6 months, if less than six months discontinue the interview):	
	Gender: <input type="checkbox"/> Male <input type="checkbox"/> Female	
	Age: _____	Telephone Number: _____
	Occupation (e.g. Farmer, Teacher):	
Date of interview:		
Do you know about the project?	<input type="checkbox"/> Yes <input type="checkbox"/> No	If Yes, when did you learn about the project? <input type="checkbox"/> During the design <input type="checkbox"/> At the Ongoing stage <input type="checkbox"/> Other (specify)
How did you learn about the project?	<input type="checkbox"/> Local media <input type="checkbox"/> Posters at the project site or public building	<input type="checkbox"/> Public meeting <input type="checkbox"/> Relatives and friends <input type="checkbox"/> Other (specify)
Are you one of the direct beneficiaries/users of the project?	<input type="checkbox"/> Yes <input type="checkbox"/> No	
What is the following information about the project? (to be checked against actual project documents)	Budget of the project:	
	Name of the donor:	
	Name of implementing agency:	
	Project start and end date:	
	Number of beneficiaries:	
Other (specify)		

How is this information available to you?	<input type="checkbox"/> On a website, in English <input type="checkbox"/> On a website, in English and local languages <input type="checkbox"/> Posters at the project site or public building	<input type="checkbox"/> Directly through talking with the implementing agency <input type="checkbox"/> Public meeting <input type="checkbox"/> Other (please specify)
---	---	--

2.0 Community Involvement

Scoring Area			
Did you participate in the design of the project? If so, how?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	If Yes, how? <input type="checkbox"/> Through Being surveyed <input type="checkbox"/> I belong to the committee <input type="checkbox"/> Other (please specify)
Did you participate in the Ongoing of the project?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	If Yes, how?
Does the project respond to your priorities?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	If Yes, how?
Does the project deliver to your needs?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	If Yes, how?
Did you find any problem with the project?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	If yes specify? <input type="checkbox"/> Project did not comply with contract that you accessed. <input type="checkbox"/> Insufficient materials / equipment <input type="checkbox"/> Lack of maintenance <input type="checkbox"/> Substandard materials / equipment <input type="checkbox"/> Project was abandoned <input type="checkbox"/> Other (Please specify) e.g. any form of cracking etc.
Do you know how the contractor was identified?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	
Do you know how the materials are/were supplied / acquired?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	
Are you aware of the existence of a complaint mechanism?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	
If yes, have you used the complaint mechanism?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	
If yes, did you receive a response to your complaint?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	
If yes, are you satisfied with the response to your complaint?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	
Are you satisfied with the project?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	Why?

3.0 Additional comments: Do you have any additional comments on this project?



I certify that I inspected the project described above and interviewed the person specified above and that the information contained here is accurate to the best of my knowledge.

Monitor / Interviewer Name: _____

Date of interview: _____ Time of visit: _____

CAN's Telephone Number: _____ Signed: _____

Annex 2: Correspondence with the County Government

25th May, 2015

Mr. Julius Koech
Chief Officer,
Devolution and Special Programmes,
Nandi County Government
Kapsabet Town, Kenya



Dear Mr. Koech

RE: SOCIAL ACCOUNTABILITY – NANDI COUNTY CITIZEN REPORT CARD

The National Taxpayers Association (NTA) is an independent, non-partisan organization focused on promoting good governance in Kenya through citizen empowerment, enhancing public service delivery and partnership building. We mainly do this by capacity building and monitoring the management of public resources, provision of public services as is needed in partnership with the relevant authority and or government department and key stakeholders including County Governments. Under the building citizen demand program, NTA in partnership with the Integrity Action are implementing a project whose goal is to contribute to the promotion of good governance, transparency and accountability in the management of public funds at the sub-national level through effective citizen participation, oversight and monitoring. In addition, with the support of GIZ, we are also auditing other additional five Counties including: Nyeri, Kwale, Tana River, Busia and Kisumu Counties. So far we have received the documentation from the five listed counties.

The purpose of this letter therefore, is to request for the following documents to allow us carry out the social audit of Nandi County Projects;-

- Project implementation status list
- Bills of Quantities
- Contractors information and contact details for those working on the projects

The NTA remains committed to objective, evidence-based reporting on County performance to all stakeholders. We hope to work with you to enhance transparency, efficiency and effectiveness in the management of devolved funds in your County.

Kindly get in touch with **Franciscah Marabu** on **0721291555** or **0701946543** or e-mail fmarabu@nta.or.ke or admin@nta.or.ke for any clarification.

We look forward to hearing from you soon.

Yours faithfully,

Martin Napisa,
National Coordinator NTA

Cc:

H.E. Hon. Dr. Cleophas Lagat – Governor, Nandi County Government

15th December, 2015.

Hon. Francis Ominde
County Secretary,
Nandi County
Att
Mr. Julius Koech
Chief Officer,
Department of Devolved Units and Special Programmes,
Nandi County



Dear Hon. Ominde,

RE: NANDI COUNTY CITIZEN REPORT CARD (CCRC)

The National Taxpayers Association (NTA) is an independent, non-partisan organization focused on promoting good governance in Kenya through citizen empowerment, enhancing public service delivery and partnership building. We mainly do this by monitoring the management of public resources, provision of public services as well as capacity building as is needed in partnership with the relevant authority and or government department.

In reference to the letter dated 23rd February 2015, NTA has compiled the County Citizen's Report Card for Nandi County on the provision of services and the management of devolved funds at sub national level. In honour of your esteemed office as the County Secretary for Nandi County, the NTA herein encloses a draft copy of the Nandi County Citizens' Report Card for your comments and feedback. NTA has scheduled a meeting to review the draft report on 18th December, 2015 at Edens Spring Hotel from 9.00a.m to 2noon prior to printing and dissemination through a formal launch.

The purpose of this letter therefore is to invite you or your link person to a half day review meeting to discuss the findings on the draft CCRC.

Kindly get in touch with Francisca Marabu on Cell: 0701946543 or 0734-500940 (or E-mail: fmarabu@nta.or.ke) to confirm your availability for the meeting

The NTA remains committed to objective, evidence-based reporting on County performance to all stakeholders. We hope to work with you to enhance transparency, efficiency and effectiveness in the management of devolved funds in your County.

Kindly note that NTA will cater for the costs

We look forward to hearing from you soon.

Yours faithfully,

Martin Napisa
National Coordinator,
National Taxpayers Association

The NTA is a national, volunteer-based, independent and non-partisan organization established to improve the delivery of services and the management of devolved funds for the benefit of all Kenyans.
NTA is a citizen initiative currently steered by the following National Governing Council members: Kenya Private Sector Alliance (KEPSA) - Chair, National Inferred Sector Coalition (NISCO) - Vice Chair, Institute of Certified Public Accountants of Kenya (ICPAK) - Treasurer, Centre for Governance and Development (CGD) - Secretary, Kenya Female Advisory Organization (KIFADO) - Deputy Secretary, Supreme Council of Kenya Muslims (SUPKEM) - Member, Kenya Private Sector Network (KPSA Network) - Member, African Women and Child Feature Service (AWOFS) - Member, United Business Association (UBA) - Member, Catholic Justice & Peace Commission (CJPC), Kenya Alliance of Resident Associations (KARA) and Transparency International Kenya (TIK) - Member.

National Taxpayers Association, P.O. Box 4037 - 00506, Nairobi, Kenya. Tel: 800-3881813 / 0701 946 557 / 0734 500 940 Website: www.nta.or.ke





**National Taxpayers
Association**
pesa zetu, haki yetu

HEADOFFICE

National Taxpayers Association (NTA)
Riara Gardens, Off Riara Road | Adjacent to Makini School
P. O. Box 4037 - 00506, Nyayo Stadium, Nairobi, Kenya
TeleFax: 254-20-3861813/4 | Cell Phone: 254-701-946557
Email: admin@nta.or.ke | Website: www.nta.or.ke

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Adjacent to Makini School
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Email: nairobi@nta.or.ke

Eastern Regional Office

Town Plaza, 3rd Floor, Ngei Road
P.O. Box 2046 90100 Machakos
Cell Phone: 254-701-946547
Email: eastern@nta.or.ke

Rift Valley Regional Office

Meadows Hse, 1st Floor, Room 106
Opposite Sirikwa Hotel
P.O. Box 4956-301 00 Eldoret
Cell Phone: 254-701-946543
Email: riftvalley@nta.or.ke

Western Regional Office

Kakamoni Plaza, 1st Floor
Above Post Bank,
Canon Awori Street
Cell Phone: 254-701-946551
Email: western@nta.or.ke

Central Regional Office

Nyeri Teachers Plaza, 1st Floor,
Room 10
P.O. Box 576 - 10100 Nyeri
Cell Phone: 254-701-946544
Email: central@nta.or.ke

Coast Regional Office

Kanderbhoy Building
Nkurumah Road, 1st Floor, Suite 14,
Opp Co-Op Bank
P.O. Box 98860 Mombasa
Cell Phone: 254-701-946548
Email: coast@nta.or.ke

North Eastern Regional Office

Riara Gardens, Off Riara Road
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Email: northeastern@nta.or.ke

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