



NATIONAL TAXPAYERS ASSOCIATION

COMMUNITY HEALTH MONITORING PROJECT

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Introduction to Community Monitoring Project

Project Goal

To contribute to the provision of quality healthcare services in public health centres through enhanced transparency and accountability.

Project Objectives

- To empower citizens to demand accountability by providing information and organizing them in formal structure to effectively monitor health service delivery.
- Improve the quality of health services at the health centre through collection of data that informs action by the Ministry of Health and other stakeholders both at the district facility level and national policy level.

FOCUS AREAS

- Human resources
- Medical and non medical supplies
- Transparency and accountability
- Community participation
- Ambulance services
- Infrastructure

APPROACH

- Health Budget analysis
- Input tracking
- Interface meetings with service providers through Focus Group Discussions, Key informant interviews
- Desk based review of National and County Health policy documents
- Benchmarking against regional and national health commitments

Methodology

- NTA piloted in 5 counties covering 8 health Centres
- Partnership with the Ministry of Health
- Community sensitization
- Election and training of HFMC and Community members.
- Baseline Survey

Community members during NTA consultative meeting



Launching of a water project at Mai Mahiu Health Centre



Construction of new maternity wing at Mai Mahiu Health Centre, the existing one is too small



Community members participate in the construction of toilets as a result of NTA Health Community Score Card . The project was funded by USAID.



complaint mechanism was identified as an issue by the community



Community members during NTA consultative meeting



THANK YOU

National Taxpayers Association (NTA)

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